

Makeda K. Turner, Ph.D.

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EDUCATION:

Eastern Michigan University – Ypsilanti, MI

Doctor of Philosophy: Educational Leadership (2017)

Dissertation: *“The Essence of a College Summer Bridge Program: Voices of Students Who Completed College”*

Education Specialist of Arts Degree: Educational Leadership (2014)

Master of Arts: Educational Leadership, Higher Education and Student Affairs (2007)

Bachelor of Business Administration: Marketing (2002)

TEACHING EXPERIENCE – University of Michigan Ann-Arbor (2009 – Present):

Adjunct Lecturer (September 2017 – Present)

Course – CSP 101: Comprehensive Studies Program: Our History of Academic Success, College of Literature Science & the Arts. Includes: teaching 86 first-year students, examining how the definition of success has changed, and how CSP has changed with it. Transition from high school to the University of Michigan, identity development, self-authorship, and social justice. Addressing factors, both cognitive, and non-cognitive, that impact success, such as time management, study skills, and stereotype threat, and ways to improve student learning outcomes.

Co-Facilitator (June 2015 – August 2017)

Course - CSP 100: Reading Seminar for First-Year Students, College of Literature Science & the Arts. Included: advising 25-27 students, weekly workshop preparing and executing a curriculum to enhance college-prep skills. Enforcing theme related instructional goals (self-efficacy, motivation, sense of belonging, confidence) collaboration with faculty to ensure course content complies with department expectations.

Co-Facilitator (June 2015 – August 2015)

Course - Barger Leadership Institute Lab, College of Literature Science & the Arts. Included: hands-on, interactive workshops for Barger Leadership Institute to 2015 Summer Bridge Students. Development of curriculum and course syllabi with instructional objectives. Worked with students to identify important problems, develop innovative solutions, implement and improve their ideas.

Adjunct Lecturer (June 2009 – June 2013)

Course - CSP 100: Reading Seminar for First-Year Students, College of Literature Science & the Arts. Included: advising 16-30 students per summer by preparing and executing a curriculum to enhance college-prep skills. Development of course syllabi with instructional objectives. Successfully taught students which resulted in 100% student persistence in the fall term. Taught student success skills and learning assessments. Discussed current issues and student life issues. Supervised 1-2 student course assistants, and aided them in developing leadership skills by facilitating lessons

MANUSCRIPTS IN PREPARATION:

Turner, M.K. (2018). The essence of a college summer bridge program: A model for student success.

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Turner, M.K. (2018). The academic and social experiences of summer bridge participants.

Turner, M.K. (2018). Underrepresented student's bridge to graduation and beyond: A multiple case study.

PEER-REVIEWED PRESENTATIONS:

Turner, M.K. (November, 2017) The Essence of a College Summer Bridge Program: Voices of Students Who Completed College. National Symposium on Student Retention, Destin, FL.

Pehlke, J., Steiner, J., Sutton, J., & Turner, M.K. (May, 2017). Where Does Wellness Fit into Academic Advising? University of Michigan College of Literature, Science, and the Arts Advising Conference, Ann Arbor, MI.

Turner, M.K., & Fontenot, D.L. (March, 2016). Essential Themes of Student Success. Presentation at the 26th Annual Equity in the Classroom Conference, Troy, MI.

Fontenot, D.L., & Turner, M.K. (November, 2015). Summer Bridge – Celebrating 40 Years of Building Success Through Community. Presented at Michigan Pre-College and Youth Outreach Conference, Ann Arbor, MI.

Fontenot, D.L., Turner, M.K., & Noodin, M. (March, 2013). Summer Bridge Program: Holistic, High Impact Student Development Program. Presented at the First Annual Oakland University Retention Conference, Rochester, MI.

Luzynski, C., & Turner, M.K., (March, 2013). Exploring the Relationship of Race and Gender among Transfer STEM Students. Presented at Eastern Michigan University Graduate Fair, Ypsilanti, MI.

Turner, M.K. (March, 2012). Speaking with Effective Purpose - Effective Communication. Presented at Central Region Conference – Sigma Gamma Sorority, Inc., Dearborn, MI.

Hull, L.A. & Turner, M.K., (May, 2011). Self-Care & Building Effective Relationships. Presented at the University of Michigan College of Literature, Science, and the Arts Advising Conference, Ann Arbor, MI.

WORKSHOPS/INVITED PRESENTATIONS:

Turner, M.K. (April 2017). Effective Communication. Presented at Central Region Conference, Sigma Gamma Rho Sorority, Inc., Detroit, MI

Fontenot, D.L., Story, R.D., Turner, M.K., Taylor, C., Allen, K.A., & Trotter, K. (October, 2015) New Directions for CSP. Presented at U-M Summer Bridge 40th Anniversary Celebration - Building Success Through Community, Ann, Arbor, MI.

Turner, M.K. (June, 2010). Choices and Decisions. School Commencement. Coffey Middle School, Detroit, MI.

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PROFESSIONAL EXPERIENCE – University of Michigan Ann-Arbor (2005 – Present):

Assistant Director of Academic Programming & Student Development, Comprehensive Studies Program (October 2017 – Present)

- Manage all office academic programming and first-year experience programming
- Develop, implement, and manage 3 academic programs (Summer Bridge Scholars, CSP Summer, and Bridge Scholars PLUS) within the department
- Design and administer curriculum for Bridge Scholars PLUS fall and winter course
- Design and implement an effective series of academic and cultural events and workshops throughout the year
- Collect data for all managing academic programs to disaggregate data, and create reports for the Director of the Comprehensive Studies Program and the College of Literature, Science, and the Arts' Dean's Office
- Develop criteria, evaluate, and administer Bridge Scholars PLUS scholarships to applicants
- Supervise, hire, and train a team of 20+ staff of full-time professionals, undergraduates, and graduate students
- Manage strategic planning of Bridge Programs, including development of bridge program staff models

Wellness Coach/University Health Services (September 2017 – Present)

- Provide undergraduate/graduate students one-on-one coaching toward journey of wellness
- Connect students to resources and assist in finding solutions to challenges
- Assist students in achieving personal and professional goals through holistic approach
- Aid students in examining personal wellbeing, values, goals, and motivation

Academic Advisor/Counselor, Comprehensive Studies Program (July 2015 – October 2017)

- Orient CSP and summer bridge students to academic programs and university services
- Advise and support assigned caseload of diverse undergraduate students
- Monitor academic progress and provide individual feedback to students
- Provide intensive advising during the Summer Bridge Program
- Chair and serve on department committees

Director of Student Services, Taubman College of Architecture & Urban Planning (September 2014 – July 2015)

- Served as a resource to College faculty and staff for student services matters
- Developed and delivered the full range of student services functions for approximately 1,200 students
- Oversaw development and implementation of recruiting, admissions, counseling, career services, records and financial aid strategies
- Provided the Dean's leadership team with research, policy, and relevant decision-making information regarding Taubman College student needs and welfare matters
- Provided hands-on leadership support to the student services team members in coordinating and facilitating student services transactions and activities
- Conducted research and offered actionable improvement plans on the student enrollment and tuition trends, counseling services and post-graduation employment/career outcomes
- Collaborated with other academic units, seeking to provide the highest quality services, reduced duplication of efforts, streamlining processes and leveraging University resources

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Program Manager, Office for Health Equity & Inclusion (September 2013 – September 2014)

- Created, planned, implemented, and managed programs for perspective learners
- Developed curriculum and learning outcomes of programs
- Managed and oversaw budget of programs
- Hired, trained and supervised program student staff and professional staff members
- Built effective partnerships with K-12 institutions
- Created effective partnerships with academic units at the Medical School and the UM community
- Evaluated and measured outcomes of all new and existing programs
- Provided pre-health advising/coaching and career coaching for prospective learners

Academic Advisor, Comprehensive Studies Program (January 2009 – September 2013)

- Helped to enhance students' understanding and skills essential for academic and personal development
- Assisted with evaluating decision guidelines for students admitted to summer bridge
- Represented CSP during recruitment programs and events for perspective and admitted students
- Created and coordinate student success programs that promote student development, transition and retention
- Collaborated with students, faculty, and staff in providing appropriate student services
- Liaison of admissions and outreach/student recruitment
- Created, implemented, and managed peer advisor application and interviewing process

Recruitment Coordinator, Office of Undergraduate Admissions (August 2007 – January 2009)

- Supervised, coordinated, planned, implemented, and managed 8-10 recruitment programs and special projects in Detroit office
- Provided leadership on policies and institutional practices that best promote student recruitment
- Retrieved and maintained application and enrollment databases from Business Objects for summer bridge and assigned territory using business objects
- Managed enrollment target for summer bridge program
- Represented admissions office in high schools in Detroit, Chicago and Michigan Suburban areas
- Evaluated and reviewed budget of all programs
- Created evaluation reports for future program development
- Collaborated with multiple schools/colleges and units throughout campus

Admissions Counselor, Office of Undergraduate Admissions (July 2005 – August 2007)

- Conducted information sessions for perspective students and families
- Implemented and assessed program and services for students
- Enhanced oral and written communication skills through high volume applications review process

PROFESSIONAL/PERSONAL DEVELOPMENT:

- Coursera Certificate "The Science of Success: What Researchers Know that You Should Know" - University of Michigan, 2018
- Michigan Chronical 40 under 40 Honoree, 2018
- Foundations of Supervision I: Maximizing Performance, 2018

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- Motivational Interviewing Training – UM University Health Services, 2017
- Wellness Coaching Training – UM University Health Services, 2017
- Community Leadership Award - Comprehensive Studies Program, March 2017
- Planning Committee Member, Pre-College Conference – UM Center for Educational Outreach, 2015
- University Fellowship Award – Eastern Michigan University, August 2014
- Warren, Larry & Janice Endowed Scholarship – College of Education, Eastern Michigan University, 2012
- Committee Member, Comprehensive Studies Program Task Force – Appointed by UM LSA Associate Dean Undergraduate Education, 2013 -2014
- Committee Member, La Celebracion Graduation – UM Office of Academic Multicultural Initiatives, 2012