

CURRICULUM VITAE

John Daniel Piette, MSc, PhD

Professor, Department of Health Behavior and Health Education
University of Michigan School of Public Health

Professor (by courtesy), Department of Internal Medicine
University of Michigan School of Medicine

Senior Research Career Scientist
Department of Veterans Affairs Center for Clinical Management Research

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EDUCATION

- 09/1981 – 06/1985 University of Wisconsin at Madison. Bachelors of Arts in Political Science. Minor in Speech and Language Pathology. Graduated with Academic Honors.
- 09/1985 – 06/1987 Harvard School of Public Health. Masters of Science in Health Policy and Management. Emphasis on health services research methods.
- 09/1988 – 06/1992 Brown University. Doctorate in Epidemiology. Emphasis on chronic diseases and health services research.

ACADEMIC APPOINTMENTS

- 04/1992 – 05/1993 Senior Research Analyst, Institute for Health Policy Studies, University of California at San Francisco, San Francisco, CA.
- 05/1993 – 05/2001 Senior Research Associate, Center for Health Care Evaluation, Veterans Affairs Palo Alto Health Care System and Stanford University School of Medicine, Palo Alto, CA.
- 09/1994 – 07/2001 Consulting Assistant Professor, Department of Health Research and Policy, Stanford University School of Medicine, Stanford, CA.
- 09/1998 – 07/2001 Faculty Associate, Center for Health Policy and Center for Primary Care and Outcomes Research, Stanford University, Stanford, CA.
- 07/2001 – 06/2003 Senior Research Associate, Center for Practice Management and Outcomes Research, VA Ann Arbor Health Care System, Ann Arbor, MI.
- 07/2001– 06/2007 Associate Professor (with tenure), Department of Internal Medicine, University of Michigan School of Medicine, Ann Arbor, MI.
- 03/2010 – 2011 Associate Director for Global Communication Technology, Center for Global Health, University of Michigan, Ann Arbor, MI.

06/2003 – present	Research Career Scientist/Senior Research Career Scientist, Center for Clinical Management Research, VA Ann Arbor Health Care System, Ann Arbor, MI.
11/2005 – present	Visiting Professor (mostly from Ann Arbor), Schools of Medicine and Nursing, Pontificia Universidad Católica, Santiago, Chile.
07/2007 – present	Full Professor (with tenure until 9/2012 then by courtesy), Department of Internal Medicine, University of Michigan School of Medicine, Ann Arbor, MI.
12/2009 – present	Faculty Member, Center for Managing Chronic Disease, School of Public Health, University of Michigan, Ann Arbor, MI.
09/2012-present	Full Professor (with tenure), Department of Health Behavior and Health Education, University of Michigan School of Public Health, Ann Arbor, MI.
09/2012-present	Director, Center for Managing Chronic Disease, University of Michigan School of Public Health, Ann Arbor, MI.
12/2012—present	Associate Director for eHealth, Global REACH, University of Michigan, Ann Arbor, MI.
06/2016-present	Visiting Professor (mostly from Ann Arbor), Universidad de Antioquia, Facultad de Medicina, Medellín, Colombia.
01/2017-present	Professor of Global Public Health, University of Michigan School of Public Health, Ann Arbor, MI.

RESEARCH INTERESTS

- Interventional research to improve chronic disease management
- Self-management support for vulnerable populations
- Peer interventions and informal caregiver support
- Medication use with a focus on cost-related non-adherence
- Global Health with a focus on Latin America
- Telehealth, health informatics, mobile health, and artificial intelligence
- Access to primary care and mental health services

SCIENTIFIC ACTIVITIES

05/1993–07/2001	Senior Research Associate, Program Evaluation Resource Center, VA Palo Alto
08/1996–07/2001	Member, Health Services Research Review Committee, VA Palo Alto Health Care System.
01/1998–12/1998	Member, Young Investigator Award Review Committee, Sierra Nevada VA Health Network.
09/1998–07/2001	Faculty Associate, Center for Health Policy and Center for Primary Care and Outcomes Research, Stanford University.
05/2000	Ad Hoc Reviewer, U.S. Army Medical Research and Material Command (a research funding agency).

06/2000–07/2001	Member, Research and Development Committee, VA Palo Alto Health Care System.
09/2000	Recognized by Medical Care as among the top 5% of outstanding reviewers.
11/2000	Ad Hoc Reviewer, NIH Small Business Innovation Research/Technology Transfer Panel.
02/2001	Ad Hoc Reviewer, VA Cooperative Studies Program. Health Care System and Stanford University School of Medicine.
05/2001–08/2004	Member, Advisory Committee on Socioeconomic Status for the CDC-Funded study, “Translating Research into Action for Diabetes.”
12/2001 – 02/2002	Reviewer, 2002 Society for Behavioral Medicine Annual Meeting. Ad hoc Reviewer, NIH Health Services Research and Behavioral Medicine Study Section.
04/2002–09/2004	Member, American Diabetes Association Research Policy Committee.
12/2002–2007	Co-Investigator, Behavioral, Clinical and Health Systems Intervention Research Core, Michigan Diabetes Research and Training Center.
01/2004–08/2005	Member, VA National Field Based Science Advisory Committee.
04/2004–2008	Member, National Scientific Advisory Panel, VA Center of Excellence on Implementing Best Practices, Indianapolis, IN.
06/2004–present	VA National Career Award Review Panel.
05/2005–04/2007	Chair, Behavioral Medicine and Psychology Council, American Diabetes Association.
08/2005	Member, VA HSR&D Implementation Research Grant Review Panel.
09/2005–2010	Scientific Advisor, Fund for the Promotion of Scientific and Technological Development, Federal Government of Chile.
10/2005	Reviewer, VA HS&D Annual Meeting Abstracts.
05/2005–04/2006	Member, American Diabetes Association National Scientific Planning Committee.
06/2006–present	Director, Research Program for Quality Improvement in Complex Chronic Conditions (QUICCC).
05/2007–11/2011	Chair, Prevention and Control Division, Michigan Diabetes Research and Training Center.
09/2007–08/2010	Member, National Scientific Advisory Panel, Providence Rhode Island VA REAP
01/2009–6/2015	Chair, VA National Interest Group on Caregiving Research
06/2009–06/2010	Scientific Advisor, National Health Insurance Institute for Government Employees (Instituto de Seguro Social de Salud para Trabajadores Estatales - ISSSTE), Mexico (12 million covered lives).
10/2009–2014	Member, National Scientific Advisory Panel, Denver Colorado VA REAP.
06/2011–08/2013	Associate Director for Research, Faculty Group Practice Quality Management Program
03/2012–present	Associate Director, Michigan Diabetes Translational Research Center
09/2012-present	Director, Center for Managing Chronic Disease, UM School of Public Health
02/2013	Delegate: Indo-US Workshop on Innovative Approaches and Technologies for Diabetes Prevention and Management.
09/2013-2/2015	Member representing the VHA, HHS Interagency Pain Research Coordinating Committee, Public Education and Communication Working Group
03/2013-2016	Fulbright Faculty Scholar Award for Research and Education in Bolivia
11/2016-present	Leadership Committee, UM Institute for Healthcare Policy and Innovation

GRANT SUPPORT

Since coming to Michigan in 2001, Dr. Piette has been the PI or Co-PI for projects totaling more than \$16 million in direct costs. Also since that time, he has received roughly \$1.8 million in additional salary support as part of his VA Research Career Scientist Award.

Current Funding

Project Number: RCS 03-155 (Piette)
Source: Health Services Research and Development Service, Department of Veterans Affairs
Title of Project: VA Research Career Scientist Award
Dates of Project: 01/01/04 – 12/31/22
Annual Direct Costs: \$184,694
Percent Effort: 5.00 VA calendar months
Major Goals: The VA Research Career Scientist Program provides salary support for Ph.D. VA investigators who have demonstrated excellence in VA-relevant health services research. This award covers 79% effort or 6.32 calendar months for performing research and research career development activities. Currently, the CDA is covering this activity on the following projects:

IIR 13-350	1.20 calendar months
Hawley	0.60 calendar months
CRE 12-006	1.00 calendar months
1-P30-DK-092926-01 (Herman)	0.16 calendar months
IIR 14-074-1	0.60 calendar months

Project Number: IIR 13-350
Source: Health Services Research and Development Service, Department of Veterans Affairs
Title of Project: Patient-Centered Pain Care Using Artificial Intelligence and Mobile Health Tools
Dates of Project: 10/01/14 – 09/30/18
Annual Direct Costs: \$274,909
Percent Effort: 1.2 VA Calendar Months (effort to be covered by VA Career Development Award)
Major Goals: This study will evaluate an intervention that increases Veterans' access to effective CBT pain management services while allowing VA to maximize program expansion given constrained resources. The intervention is designed to be fundamentally patient-centered – learning automatically “what works” for each Veteran based on ongoing feedback regarding their pain-related functioning. If successful, the study will establish a new approach for using artificial intelligence to improve Veterans' pain care. Similar methods could be used to improve the efficiency of chronic disease management services for patients with depression, hypertension, diabetes, and other priority conditions.
Role: Co-Principal Investigator

Project Number: CRE 12-006
Source: Health Services Research & Development, Department of Veterans Affairs
Title of Project: Comprehensive Opioid Management in Patient Aligned Care Teams (COMPACT)
Dates of Project: 11/01/14 – 09/30/17
Annual Direct Costs: \$260,303
Percent Effort: 1.0 VA Calendar Months (effort to be covered by VA Career Development Award)
Major Goals: The objectives of the study are to: 1) test the effectiveness of ivr-based CBT for improving pain-relevant outcomes including physical functioning and pain intensity; 2) determine whether opioid monitoring promotes guideline concordant care; and 3) examine key components of the intervention process to inform future implementation.
Role: Co-Principal Investigator

Project Number: 1-P30-DK-092926-01 (Herman)
Source: NIH/NIDDK
Title of Project: Michigan Center for Diabetes Translational Research (MCDTR)
Dates of Project: 07/01/11 – 07/31/21
Total Direct Costs: \$1,620,210
Major Goals: The MCDTR is a university-wide network supporting collaborative research, training and consulting on diabetes-related research studies. Dr. Piette will serve as the Center's Associate Director and the Core director for the Intervention and Technology Research Core.
Role: Co-Investigator

Project Number: IIR 14-074-1 (Rosland)
Source: Health Services Research and Development Service, Department of Veterans Affairs
Title of Project: Engaging Veterans and Family Supporters in PACT to Improve Diabetes Management
Dates of Project: 06/01/15-05/31/19
Annual Direct Costs: \$1,099,472
Percent Effort: 0.60 VA Calendar Months (effort to be covered by VA Career Development Award)
Major Goals: This study will test a strategy to strengthen the capacity of supporters to help patients with high-risk diabetes engage in patient centered care and successfully enact care plans. The central hypothesis is that providing health care engagement tools to both caregivers and patients we will increase patient activation and improve management of diabetes complication risks.
Role: Principal Investigator

Project Number: R01-DA039159 (Bohnert)
Source: NIH/NIDA
Title of Project: Reducing Non-Medical Opioid Use: An Automatically Adaptive mHealth Intervention
Dates of Project: 05/01/16 – 01/31/21
Total Direct Costs: \$2,334,645

Major Goals: The first phase of this study will aim to develop a reinforcement learning (i.e., artificial intelligence) behavioral intervention delivered via interactive voice response with the goal of reducing non-medical opioid use among individuals identified at the UM emergency department (ED) as leaving the ED with a prescription opioid for pain and with recent non-medical opioid use. The second phase of this study will be to conduct a phase-III clinical trial of the intervention compared to an enhanced usual care condition with 600 ED patients. This study will also involve focus groups of patients and ED clinicians in order to understand issues related to implementation of the intervention.

Role: Co-Investigator

Project Number: RCS 03-155 (Piette)

Source: VA Health Services Research and Development Service

Title of Project: VA Research Career Scientist Award

Dates of Project: 01/01/04 – 12/31/22

Annual Direct Costs: \$145,051

Major Goals: This program provides salary support for Ph.D. VA investigators who have demonstrated excellence in VA-relevant health services research.

Role: Principal Investigator

Project Number: R01 MH096699-01 (Piette/Aikens)

Source: NIH/NIMH

Title of Project: Telemonitoring Enhanced Support for Depression Self-Management

Dates of Project: 09/01/12 – 08/31/17

Annual Directs Costs: \$400,090

Major Goals: In this randomized trial we will evaluate the effectiveness of the CarePartner Program for supporting patients with depression and their caregivers in safety-net healthcare systems.

Role: Co-Principal Investigator

Project Number: (Pfeiffer)

Source: VA Health Services Research and Development Service

Title of Project: Technology-Assisted Peer Support for Recently Hospitalized Depressed Veterans

Dates of Project: 09/01/15-08/31/17

Annual Direct Costs: \$125,000

Major Goals: The purpose of this Service Directed Project is to: (1) assess the feasibility and acceptability of the peer-specialist/CarePartner program among recently discharged Veterans with depression, (2) provide initial estimates of program impact, and (3) assess barriers and facilitators to adoption, implementation, and program maintenance.

Role: Co-Investigator

Project Number: 1 R21 TW009931-01A1 (Piette)

Source: NIH/NIMH

Title of Project: AniMovil: mHealth Support for Depression Management in a Low-Income Country

Dates of Project: 10/01/15 – 09/30/17

Total Direct Costs: \$250,000
Major Goals: In Aim 1, we will collaborate with Bolivian mental health professionals, potential community health workers, and people with depression in Bolivia to develop AniMóvil's mHealth components, including automated phone (IVR)- and text message (SMS)-based patient monitoring and psychoeducation, plus smartphone resources that will enable community health workers (CHWs) to deliver brief, structured CBT by telephone. In Aim 2, we will conduct a randomized trial among patients with at least moderate depression to determine the impact of AniMóvil on depression-related outcomes. The primary outcome will be the proportion of patients with remitted depression at 3 months. SMS daily mood reports in both arms will be a key secondary outcome. The trial includes an evaluation of intervention processes such as use of mHealth tools by patients and CHWs, and program costs.

Role: Principal Investigator

Project Number: (Kerr)

Source: Department of Veterans Affairs

Title of Project: Ann Arbor VA PACT Laboratory

Dates of Project: 01/01/10 – 12/31/18

Total Direct Costs: \$4,043,946

Major Goals: Key components of this innovation are: (a) a population-based registry for patients with complex chronic conditions; (b) a Navigator system that matches Veterans to programs based on their preferences and needs; and (c) a menu of low-cost technology facilitated self-management support programs designed to improve between-visit support and leverage the assistance of patient-peers and informal caregivers.

Role: Co-Investigator and Director of Facilitated Self-Management Programs

Project Number: HX00-1755-02 (Pfeiffer)

Source: VA Health Services Research and Development Service

Title of Project: Incorporating Patient-Reported Treatment Outcomes into Quality Measurement of Depression

Dates of Project: 09/01/15-08/31/19

Annual Direct Costs: \$210,000

Major Goals: This will be a prospective longitudinal study of 2,500 VA patients, recruited from at least 50 different clinics, with a new clinical diagnosis of a depressive disorder and a positive screen for depression according to the Patient Health Questionnaire (PHQ-9). Baseline characteristics as well as treatment outcomes (PHQ-9 and antidepressants side effects) at 6 weeks, 12 weeks, 26 weeks and one year post-diagnosis will be collected via automated calls (IVR). IVR data will be merged with health system electronic medical records. Case-mix adjusted hierarchical linear models will be developed and used to characterize individual clinic performance in comparison to the expected performance for the average clinic. These models will also be used to determine whether IVR-collected outcomes can be used as reliable clinic-level quality indicators.

Role: Co-Investigator

Project Number: 1I01HX001460-01A1 (Piette/Heapy)

Source: VA Health Services Research and Development Service

Title of Project: Effective and Efficient Pain Care Using Artificial Intelligence and Mobile Health Tools
Dates of Project: 08/01/14-07/31/19
Annual Direct Costs: \$300,000
Major Goals: In partnership with the VA National Pain Management Program, we propose to apply state-of-the-art principles from “reinforcement learning” (a field of artificial intelligence or AI used successfully in robotics and on-line consumer targeting) to develop a Cognitive-Behavioral Therapy pain management service that automatically adapts to each Veteran’s unique and changing needs (AI-CBT). Using feedback from patients about their progress in pain control and self-management skill acquisition, the AI-CBT program will automatically adjust the intensity and type of patient support, thereby ensuring that scarce human resources are used as efficiently and effectively as possible to improve outcomes across the population.
Role: Co-Principal Investigator

Project Number:
Source: Department of Education (Meade)
Title of Project: Technology Increasing Knowledge: Technology Optimizing Choice
Dates of Project: 10/01/13-09/30/18
Annual Direct Costs: \$594,829 (annual direct cost)
Percent Effort: 0.36 UM calendar months (year 3); 0.18 UM calendar months (year 5)
Major Goals: The over-arching aim of the TIKTOC-RERC is to develop and evaluate innovative Rehabilitation Strategies, Techniques and Interventions that can be incorporated into healthcare practice and the lives of individuals with disabilities in order to enhance health, participation, and employment outcomes.
Role: Co-Investigator

Project Number: CIN 13-408 (EA Kerr)
Source: VA HSR&D
Title of Project: VA Center for Clinical Management Research
Dates of Project: 10/01/14-09/30/18
Annual Direct Cost: \$1,000,000
Percent Effort: 0.60 VA calendar months (effort to be covered by VA Career Development Award)
Major Goals: Ongoing VA Health Services Research & Development Center of Innovation grant
Role: Co-Investigator

Pending Funding

Project Number: (Lee)
Source: NIH/NIDDK
Title of Project: A Real-Time Mobile Application for Improving Glycemic Outcomes in Adolescent Type 1 Diabetes Patients
Dates of Project: Pending
Annual Direct Costs: \$400,000
Major Goals: This study will (1) develop an interactive website that can combine blood glucose accelerometry, GPS, and ecological momentary assessment data

collected from mobile smartphones into visualizations that patients and providers can use to make enhanced clinical decisions; (2) develop a mobile smartphone application that uses location, activity, and mood-based prompts to improve adherence in adolescents with Type 1 diabetes; and (3) conduct a randomized trial to evaluate the efficacy of a technology-based intervention which combines tailored mobile phone application with an enhanced data visualization website to improve adherence and glycemc outcomes in patients with type 1 diabetes.

Role: Co-Investigator

Project Number: HX002097-2 (Murphy)

Source: VA Health Services Research and Development Service

Title of Project: Increasing Access to Evidence-Based Treatment for Osteoarthritis: The Use of Interactive Voice Response to Deliver a Behavioral Intervention

Dates of Project: Pending

Annual Direct Costs: \$310,000

Major Goals: In this study, an interactive voice response (IVR)-based intervention will be compared as a scalable alternative to an evidence-based “live” telephone-delivered behavioral intervention to improve self-management and outcomes for Veterans with osteoarthritis (OA). We will conduct a two-arm randomized non-inferiority clinical trial. Veterans with symptomatic knee or hip OA (N = 386) will be randomized to receive either the live phone-based or IVR intervention. Both interventions will be delivered over 12 months and both will focus on identical behavioral goals (physical activity, weight management, behavioral pain management strategies). Outcomes will be measured at 12 months with additional secondary outcomes measured at 6 months. The cost-utility and cost-effectiveness of the interventions also will be examined.

Role: Co-Investigator

Past Funding

Source: Agency for Health Care Policy and Research

Title of Project: Validation of the Turner Severity Classification System for HIV Disease

Dates of Project: 05/01/91 – 04/30/92

Budget: \$21,200

Major Goals: The goal of this dissertation grant was to assess the validity and reliability of an HIV severity classification system.

Role: Principal Investigator

Source: VA Health Services Research and Development Service

Title of Project: Predicting Inpatient Service Use Among Substance Abuse Patients

Dates of Project: 10/01/95 – 04/30/97

Total Direct Cost: \$178,000

Major Goals: The purpose of this study was to develop statistical models predicting inpatient service use by VA patients with substance abuse disorders. The study focused on the use of large databases as an information tool for program management and policy-making, and on parametric survival analysis techniques as alternatives to the commonly-use proportional hazards model.

Role: Principal Investigator

Source: American Diabetes Association
Title of Project: Automated Calls to Improve Care of English- & Spanish-Speaking Diabetics
Dates of Project: 08/01/96 – 07/31/99
Budget: \$209,600
Major Goals: The purpose of this randomized trial was to examine the feasibility and efficacy of automated telephone calls with nurse follow-up as a strategy for improving the care of patients with non-insulin-dependent diabetes mellitus treated in public hospital clinics.
Role: Principal Investigator

Source: VA Health Services Research and Development Service
Title of Project: Automated Calls with Nurse Follow-up to Improve Diabetes Care
Dates of Project: 01/01/97 – 12/31/99
Budget: \$427,100
Major Goals: The purpose of this randomized trial was to evaluate the efficacy of automated telephone calls with nurse follow-up as a strategy for improving care of the patients with non-insulin-dependent diabetes mellitus.
Role: Principal Investigator

Source: Quality Enhancement Research Initiative, Department of Veterans Affairs
Title of Project: Automated Telephone Assessment and Patient Education to Improve the Quality of Diabetes Care
Dates of Project: 05/01/99 – 04/30/03
Total Costs: \$749,300
Major Goals: The purpose of this study was to develop a patient-centered diabetes assessment system, evaluate its potential utility as a tool for the practice of population-based medicine, and evaluate the impact of automated assessments with physician feedback in a randomized trial.
Role: Principal Investigator

Source: Agency for Healthcare Research and Quality
Title of Project: Automated Assessments and the Quality of Diabetes Care
Dates of Project: 10/01/99 – 09/29/05
Total Award: \$1,107,745
Major Goals: The purpose of this study was to evaluate the measurement properties of automated assessments in support of primary care for patients with diabetes treated in a county health care system and a private managed care system.
Role: Principal Investigator

Source: VA Health Services Research and Development Service
Title of Project: Can Interactive Voice Response Improve Outcomes for Veterans?
Dates of Project: 05/01/00 – 04/30/04
Total Award: \$700,590
Major Goals: The purpose of this randomized trial was to determine whether using IVR to elicit diabetes and arthritis patients' pre-visit expectations can improve the process and outcomes of their care.
Role: Co-Investigator

Source: VA Health Services Research and Development Service
 Title of Project: Benchmarking VA Diabetes Care by Participating in the CDC-Sponsored TRIAD Study
 Dates of Project: 01/01/01 – 12/31/03
 Total Award: \$696,500
 Major Goals: The purpose of this study was to: (1) examine and compare key processes and outcomes of diabetes care at VA facilities located in the same geographic areas as each of six non-VA managed care organizations participating in the CDC-sponsored TRIAD study (Taking Research Into Action for Diabetes); and (2) use a VA-wide survey of diabetes program characteristics to identify variations in the structure and organization of care associated with process and outcome quality measures.

Role: Co-Investigator

Project Number: PY2384 (Lorig)
 Source: National Institute for Nursing Research
 Title of Project: A Spanish Diabetes Self-Management Program
 Dates of Project: 06/01/02 – 05/31/07
 Annual Direct Cost: \$11,700
 Major Goals: The purpose of this study is to evaluate a community-based self-management education program for Spanish-speaking adults with type 2 diabetes. Patients will be randomized to six weekly mutual support meetings using a previously developed format. After receiving the intervention, patients will be re-randomized to ongoing reinforcement via automated phone calls or a no-reinforcement control.

Role: Co-Investigator

Project Number: RO1-DK066016-01 (Aikens)
 Source: NIH/NIDDK
 Title of Project: Racial Differences in Diabetes-Depression Comorbidity
 Dates of Project: 02/01/04 – 01/31/07
 Annual Direct Costs: \$12,544
 Total Direct Costs: \$783,780
 Major Goals: The aims of this study are to (1) evaluate a model associating depression and diabetes outcomes among African-American and Caucasian patients; and (2) identify the depression-related behaviors and beliefs that can inform a culturally-sensitive intervention for diabetes patients with depression.

Role: Co-Investigator

Source: American Diabetes Association (Piette)
 Title of Project: Problems Due to Medication Costs Among People with Diabetes
 Dates of Project: 02/15/05 – 02/14/08
 Annual Direct Cost: \$86,916
 Total Direct Costs: \$25,670
 Aims: This study will identify a large, racially diverse sample of socioeconomically disadvantaged diabetes patients (N=800) from an impoverished urban area (Flint, Michigan). Participants will complete a detailed interview about their medication cost pressures and physiologic health indicators such as A1c and

Role: blood pressure will be assessed.
 Principal Investigator

Source: University of Michigan, Global REACH (Piette)
 Title of Project: Developing Telephone Care Models for Diabetes Patients in Chile
 Dates of Project: 07/01/05 – 09/30/08
 Annual Direct Costs: \$10,000
 Aims: This study supports collaboration between Dr. Piette, the Chilean Ministry of Health, and research clinicians at Universidad Católica in Santiago Chile. Dr. Piette is assisting the Chilean team in developing chronic illness care models via telehealth tools.

Role: Principal Investigator

Project Number: IIR 04-211 (Valenstein)
 Source: VA Health Services Research and Development Program
 Title of Project: Depression Treatments and Suicide
 Dates of Project: 12/01/05 – 11/30/08
 Annual Direct Costs: \$160,368
 Aims: Using data from the VA Depression Registry, we will evaluate differences in suicide rates and psychiatric hospitalizations among patients receiving alternative depression treatments.

Role: Co-Investigator

Source: Michigan Blue Cross and Blue Shield of Michigan Foundation (Piette)
 Title of Project: Enhancing Caregiver Support for CHF Patients
 Dates of Project: 09/01/06 – 08/31/08
 Annual Direct Costs: \$148,562
 Major Goals: The goal of this project is to develop and evaluate the feasibility of a novel service that promotes more effective heart failure care management by enhancing communication and effective self-management support among patients with chronic heart failure, their informal caregivers, and clinicians.

Role: Principal Investigator

Source: University of Michigan Geriatrics Center (Piette)
 Title of Project: Enhancing Caregiver Support for Chronically Ill Older Adults
 Dates of Project: 09/01/06 – 08/31/08
 Annual Direct Costs: \$37,507
 Major Goals: The specific aims of this study are: 1) to develop the software and communication content required for an automated phone and web-based system that supports effective communication between informal caregivers and chronically-ill older adults; 2) to evaluate the usability of the intervention and system satisfaction among older adults with CHF or dementia and their caregivers; and 3) to produce an NIH application for a randomized trial evaluating the system's impact on patient-caregiver interactions, self-management, patient-centered outcomes, and caregiver outcomes.

Role: Principal Investigator

Project Number: RO1-MH078698-03
 Source: NIH/NIMH (Valenstein)

Title of Project: Antidepressants and Completed Suicide in VA Registry Data
 Dates of Project: 08/01/06 – 05/31/09
 Annual Direct Costs: \$239,508
 Total Direct Costs: \$761,160
 Major Goals: Using data from the VA Depression Registry, we will evaluate differences in suicide rates and psychiatric hospitalizations among patients receiving alternative depression treatments, including: (a) different antidepressant drug classes; (b) different antidepressant augmentation strategies; (c) greater versus less continuity of care; and (d) medication management alone versus pharmacotherapy + psychotherapeutic counseling.

Role: Co-Investigator

Project Number: IIR 04-239 (Piette/Heisler)
 Source: VA Health Services Research and Development Program
 Title of Project: Peer Support for Insulin Management Among VA Diabetes Patients
 Dates of Project: 04/01/06 – 03/31/10
 Annual Direct Costs: \$239,858
 Total Direct Costs: \$728,545
 Major Goals: This randomized trial will evaluate an intervention using an interactive voice response (IVR) exchange system to promote peer-to-peer communication among diabetes patients initiating or increasing insulin therapy under medical guidance. Specifically, the study will evaluate the effect of the IVR intervention on patients' glycemic control and patient centered treatment outcomes, and will identify the patient characteristics associated with participation and use of the IVR intervention.

Role: Principal Investigator

Project Number: 5 R01 HL085420-03 (Heisler)
 Source: NIH/NHLBI
 Title of Project: Mobilizing Peer Support for Effective Heart Failure Self-Management
 Dates of Project: 08/01/06 – 04/30/10
 Annual Direct Costs: \$369,215
 Total Direct Costs: \$1,640,186
 Major Goals: This trial will evaluate a six-month intervention that consists of group visits with CHF nurse managers in conjunction with a low-cost interactive voice response (IVR) telephone exchange system that promotes peer-to-peer communication and facilitates communication with care managers.

Role: Co-Investigator

Project Number: IIR 07-068 (Bryson)
 Source: VA Health Services Research and Development
 Title of Project: Organizational Correlates of Adherence to Medications
 Dates of Project: 04/01/08 – 03/31/11
 Annual Direct Costs: \$400,000
 Major Goals: This study: (1) identified variation in medication adherence at the clinic level; (2) identified the factors associated with adherence which are modifiable by policy or clinical intervention; and (3) identified patient perspectives of clinic-level support for medication adherence and patient self-management strategies.

Role: Co-Investigator

Project Number: 5 R18 DK066166-04 (Piette)
Source: NIH/NIDDK
Title of Project: Effective Care and Management of Depressed Diabetes Patients
Dates of Project: 05/01/05 – 04/30/11
Annual Direct Costs: \$415,725
Total Direct Costs: \$1,841,612
Major Goals: The purpose of this randomized trial is to evaluate the effectiveness of an intervention aimed at improving the care of patients with diabetes and comorbid depression (DM/D). DM/D patients will be randomized to enhanced usual care or a telephone care management intervention consisting of medication management and cognitive behavioral therapy, focused on depressive symptoms and physical activity enhancement.

Role: Principal Investigator

Source: Michigan Institute for Clinical and Health Research (Piette)
Title of Project: Identifying Untapped Informal Care Resources for Chronic Illness Self-Management Support
Dates of Project: 01/04/09 – 11/30/11
Total Direct Costs: \$35,000
Major Goals: This study will provide essential information to support our new program of translational research designed to identify novel strategies for translating models of disease self-management support into services that can help large numbers of community-dwelling patients with inadequate self-care.

Role: Principal Investigator

Source: Peers for Progress (Tang)
Title of Project: Peer-Led Self-Management Support in “Real World” Settings
Dates of Project: 02/01/09 – 11/30/11
Total Direct Costs: \$846,388
Major Goals: This study will systematically evaluate a training program in state-of-the-art behavioral change approaches and facilitation skills for peer leaders and a peer-led diabetes self-management support program designed to be conducted in community and clinic-based settings on an ongoing basis.

Role: Co-Investigator

Source: VA Office of Rural Health (Piette)
Title of Project: Accessible Self-Management Support for Chronically Ill Rural Veterans
Dates of Project: 10/01/09 – 09/30/11
Annual Direct Cost: \$252,000
Total Direct Costs: \$1,094,000
Major Goals: This is an implementation science/dissemination effort to deliver automated telephone management and behavior change support to rural veterans with heart failure, depression and/or diabetes treated in rural CBOCS of VISN 11.

Role: Principal Investigator

Project Number: (Wei/Skolarus)
Source: Michigan Department of Community Health

Title of Project: Activating Patients to Improve Prostate Cancer Care
Dates of Project: 10/01/10 – 09/30/11
Annual Direct Costs: \$91,304
Total Direct Costs: \$100,000
Major Goals: This study will evaluate technology-based methods for implementing clinician guidelines to improve prostate cancer care.
Role: Co- Investigator

Project Number: 1 UL1 RR 024986-02 (Pienta)
Title of Project: Michigan Institute for Clinical and Health Research (MICHR)
Dates of Project: 09/17/07 – 05/31/12
Annual Direct Costs: \$6,856,390
Major Goals: To provide infrastructure and support for clinical and translational research at the University of Michigan. Dr. Piette's role is to serve as the Co-Director of the Clinical Translation Program.
Role: Co-Investigator

Project Number: (Piette)
Source: VA Office of Rural Health
Title of Project: Improving Chronic Disease Management in Rural Community Outpatient Clinics
Dates of Project: 10/01/09 – 09/30/12
Total Direct Costs: \$1,094,000
Major Goals: This is an implementation science/dissemination effort to deliver automated telephone management for adherence and other behavior change support to rural veterans with heart failure, depression and/or diabetes in rural CBOCs of VISN 11.
Role: Principal Investigator

Project Number: IIR-07-185-1 (Piette)
Source: VA HSR&D
Title of Project: Enhancing Caregiver Support for Heart Failure Patients: The CarePartner Study
Dates of Project : 07/01/08 – 06/30/12
Annual Direct Costs: \$220,020
Total Direct Costs: \$833,057
Major Goals: The purpose of the randomized trial is: (1) to determine whether automated patient monitoring and behavior change calls with follow-up to HF patients' care manager and CP (HITCM+CP) improves patient-centered outcomes relative to a system that only uses the same technology to support patients' care management (HITCM-only); (2) to evaluate the impact of HITCM+CP on self-care behaviors; and (3) to determine whether the intervention increases the quality and quantity of support for HF patients' self-care.
Role: Principal Investigator

Project Number: 2 P60 DK020572 (Herman)
Source: NIH/NIDDK
Title of Project: Michigan Diabetes Research and Training Center
Dates of Project: 12/01/02 – 11/30/12

Annual Direct Costs: \$227,376
Total Direct Costs: \$7,016,237
Major Goals: The MDRTC is a university-wide network supporting collaborative research, training and consulting on diabetes-related research studies. Dr. Piette will serve as the coordinator of activities within the Health Systems division of the Behavioral, Clinical, and Health Systems core.

Role: Co-Investigator

Project Number: Career Development Award (CDA-1, a VA K award) 10-040 (Stevenson)
Source: VA Health Services Research and Development
Title of Project: Managing Multiple Chronic Illnesses through Shared Decision Making
Dates of Project: 02/01/11 – 01/31/13
Annual Direct Costs: \$60,000
Major Goals: This study will explore the impact of heart failure on patients’ medication adherence to diabetes medications as well as their glycemic control and health service use. Communication between physicians and patients, including shared decision-making and patient empowerment during clinic visits also will be assessed.

Role: Co-Mentor

Source: MICHR and M-Cubed (Piette, Farris, and Baveja)
Title of Project: Improving Adherence and Outcomes with Artificial Intelligence-Adapted Text Messages
Dates of Project: 01/01/13-12/31/13
Annual Direct Costs: \$100,000
Major Goals: We propose to use artificial intelligence (AI) to allow short message service (SMS or text messages) interventions to adapt to patients’ adherence needs and substantially improve medication taking. The aims of the study are to: (1) demonstrate patients’ engagement with an AI-enhanced SMS medication adherence intervention, (2) demonstrate that the intervention can learn by adapting the SMS message stream according to patients’ medication taking over time, and (3) examine potential intervention efficacy as measured by improvements in medication adherence and systolic blood pressures.

Role: Co-Principal Investigator

Project Number: 1 UL1 RR 024986-02 (Pienta)
Source: National Institutes of Health
Title of Project: Michigan Institute for Clinical and Health Research (MICHR)
Dates of Project: 09/17/07 – 05/31/13
Annual Direct Costs: \$6,856,390
Major Goals: The goal of MICHR is to provide infrastructure and support for clinical and translational research at the University of Michigan. Dr. Piette’s role is to serve as the Director of QUICCC within the Innovation Core.

Role: Co-Investigator

Project Number: SDP 10-047 (Valenstein)
Source: VA Health Services Research and Development
Title of Project: Linking National Guard Veteranand with Need to Mental Health Care

Dates of Project: 09/01/10-08/31/13
 Annual Direct Costs: \$214,803
 Major Goals: The goals of this study include: (1) evaluating the implementation of the Buddy-to-Buddy peer support program for returning National Guard Soldiers to inform ongoing program modification and facilitate future dissemination; and (2) assessing whether the program increases mental health and substance use treatment initiation and improves mental health and substance abuse outcomes.

Role: Co-Investigator

Project Number: IIR 08-309 (Silveira)
 Source: VA Health Services Research and Development Service
 Title of Project: Web-based Support for Caregivers of Veterans Undergoing Chemotherapy
 Dates of Project: 10/01/09 – 09/30/13
 Total Direct Costs: \$880,553
 Major Goals: This study will determine whether automated telephonic symptom assessment and symptom management advice with provider alerts plus Web-based feedback to informal caregivers significantly improves symptoms among VA patients undergoing cancer chemotherapy.

Role: Co-Investigator

Project Number: VA IIR 09-058 (Heapy)
 Source: VA Health Services Research and Development Program
 Title of Project: IVR-based Cognitive Behavioral Therapy for Chronic Low Back Pain
 Dates of Project: 07/01/10 – 06/30/14
 Annual Direct Costs: \$280,000
 Major Goals: The primary purpose of this study is to test the hypothesis that Veterans with chronic low back pain receiving IVR-based CBT will demonstrate, relative to standard face-to-face CBT, non-inferior declines in reports of pain intensity as measured by the numeric rating scale at post-treatment and follow-up.

Role: Co-Investigator

Project Number: 1-R18-HS-019625-01-A1 (Piette)
 Source: Agency for Healthcare Research and Quality
 Title of Project: CarePartner Program for Improving the Quality of Transition Support
 Dates of Project: 09/01/11 – 08/31/14
 Total Direct Costs: \$941,108
 Major Goals: We will evaluate a novel intervention designed to improve the effectiveness of transition support for common chronic conditions via three mechanisms of action: (a) direct tailored communication to patients via regular automated calls post discharge, (b) support for informal caregivers via structured feedback about the patient's status and advice about how they can help, and (c) support for proactive care management including a web-based disease management tool, automated alerts about potential problems, and the capacity for asynchronous communication with patients and their caregivers.

Role: Principal Investigator

Project Number: IIR 08-325 (Valenstein)
 Source: VA Health Services Research and Development

Title of Project: Improving Depression Management Through Peer Support
Dates of Project: 10/01/12 – 09/30/15
Annual Direct Costs: \$271,423
Major Goals: This is a randomized controlled trial of a telephone-delivered mutual peer support intervention for VA patients with depressive disorders and ongoing depressive symptoms.
Role: Co-Investigator

Project Number: DIB 98-001 (Kerr)
Source: VA Health Services Research and Development
Title of Project: Quality Enhancement Research Initiative-Diabetes Mellitus (QUERI-DM)
Dates of Project: 10/01/04-9/30/15
Annual Direct Costs: \$395,000
Major Goals: The objectives of QUERI-DM are: (1) to establish an ongoing process for identifying and facilitating the implementation of efficient approaches to improving processes of care, which are proven to have an effect on important health outcomes for Veterans with diabetes; and (2) to improve our understanding of barriers to system-wide quality improvement initiatives so as to inform future QUERI initiatives and aid other efforts related to diabetes care both within and outside of VA.
Role: Co-Investigator

Project Number: R01-AG-039474-01 (Piette)
Source: NIH/NIA
Title of Project: Improving Transition Outcomes through Accessible Health IT and Caregiver Support
Dates of Project: 09/01/11 – 05/31/16
Total Direct Costs: \$2,171,717
Major Goals: This study will evaluate a novel intervention designed to improve the effectiveness of transition support for older adults with common chronic conditions via three mechanisms of action: (a) direct tailored communication to patients via regular automated calls post discharge, (b) support for informal caregivers living outside of the patient's household via structured feedback about the patient's status and advice about how they can help, and (c) support for proactive care management including a web-based disease management tool, automated alerts about potential problems, and the capacity for asynchronous communication with patients and their caregivers.
Role: Principal Investigator

Project Number: Career Development Award (CDA-2, a VA K award): 10-209 (Rosland)
Source: VA Health Services Research and Development
Title of Project: Effectively Involving Diabetes Caregivers in the VA Medical Home
Dates of Project: 09/01/11-08/01/16
Annual Direct Costs: \$124,531
Major Goals: We will: (1) identify the illness-care support roles that informal caregivers currently have in VHA primary care of patients with diabetes; (2) identify the potential and most promising means for engaging caregivers of diabetes patients; (3) examine the most effective and feasible ways to support diabetes caregivers within the VA Patient Centered Medical Home (VA-PACT); and

(4) develop clinical programs for use in the VA PACT that will support engagement and effectiveness of caregivers for Veterans with diabetes.
 Role: Primary Mentor

Project Number: (Piette)
 Source: US Department of State – Fulbright Foundation
 Title of Project: Developing Mobile Health Services for Chronic Disease Management
 Dates of Project: 06/01/14-09/01/16
 Annual Direct Costs: \$30,000
 Major Goals: This will be a combined teaching and research project developing an evidence base and investigator capacity producing effective interventions for chronic disease management using cell phones. The research component will be implemented in three phases over three years culminating in a trial of a mobile health service for diabetes care. The educational component will include a lecture series on Evidence-Based Medicine and a separate series of lectures on health services research methods. Dr. Piette will spend 6 months in Bolivia, teaching and mentoring at la Universidad Católica Boliviana in La Paz and la Universidad Andina Simón Bolívar in Sucre.

Role: Principal Investigator

Project Number: CRE-12-006/1 I01 HX000933-01 (Piette/Heapy)
 Source: VA HSRD CREATE
 Title of Project: Comprehensive Opioid Management in Patient Aligned Care Teams
 Dates of Project: 10/01/12 – 09/30/16
 Annual Direct Costs: \$271,423
 Major Goals: This multi-site trial will use a 2x2 design to evaluate two interventions designed to improve access to quality chronic opioid therapy among Veterans with chronic pain: (1) IVR pain symptom and self-management monitoring with feedback to PACT prescribers; and (2) PACT nurse-delivered cognitive behavioral therapy.

Role: Co-Principal Investigator

Source: Merck Pharmaceuticals
 Title of Project: Planning grant: An international trial of a new HPV vaccine regimen
 Dates of Project: 01/01/16 – 12/31/16
 Total Direct Costs: \$400,000
 Major Goals: This planning grant, led by Dr. Lawrence Baker from the University of Michigan Cancer Center is developing the protocol for a study determining the effectiveness of a new 2-dose regimen for Gardasil-9. 6000 girls ages 10-14 will be recruited from Peru, Mexico, and Colombia and followed through in-person annual examinations over 20 years, plus additional assessments between those visits. Dr. Piette is leading the development of systems using mobile technologies (texting, automated calls, Twitter, etc.) to: maintain contact with participants, maximize follow-up rates, and gather details on milestones such as the date of sexual debut and types of contacts.

Role: Co-Investigator

Project Number: (Hawley)

Source: VA Health Services Research and Development Service
Title of Project: Optimizing Veteran-Centered Prostate Cancer Survivorship Care
Dates of Project: 04/01/13 – 03/03/17
Annual Direct Costs: \$336,847
Major Goals: This study will refine and test an automated telephone system to reduce symptoms and improve symptom self-management among Veterans who are prostate cancer survivors.
Role: Co-Investigator

Project Number: Career Development Award (CDA-2, a VA K award): 09-206 (Trivedi)
Source: VA Health Services Research and Development
Title of Project: Developing a Couples' Coping Intervention for Veterans with Heart Failure
Dates of Project: 04/01/12-03/31/17
Annual Direct Costs: \$124,531
Total Direct Costs: \$622,659
Major Goals: The research objective of this CDA is to develop a coping and self-management intervention targeted at Veterans with heart failure and their significant others.
Role: Primary Mentor

Project Number: (Farris) 1 R21 HS022336-01
Source: Agency for Healthcare Research and Quality (R21)
Title of Project: Improving Adherence and Outcomes by Artificial Intelligence-Adapted Text Messages
Dates of Project: 02/01/14-03/31/17
Annual Direct Costs: \$125,000
Major Goals: We propose to use artificial intelligence (AI) to allow short message service (SMS or text messages) interventions to adapt to hypertensive patients' adherence needs and substantially improve medication use. We will (1) demonstrate patients' engagement with an AI-enhanced SMS medication adherence intervention; (2) demonstrate that the intervention can adapt SMS message streams according to patients' medication taking over time, and (3) examine potential intervention efficacy as measured by improvements in medication adherence and systolic blood pressures.
Role: Co-Investigator

Project Number: R18-DK-088294-01-A1 (Piette/Aikens)
Source: NIH/NIDDK
Title of Project: Enhancing Informal Caregiving to Support Diabetes Self-Management
Dates of Project: 08/01/11 – 04/30/17
Total Directs Costs: \$1,603,663
Major Goals: This study will compare the effects of the CarePartner intervention to telemonitoring alone upon 12-month glycemic control and diabetes-related distress. Aim 2 is to examine secondary effects on diabetes self-management, health-related quality of life, blood pressure, and caregiver burden.
Role: Co-Principal Investigator

HONORS AND AWARDS

12/1983	Hirschorn Foundation Award in the Field of Speech Therapy.
04/1992	Sigma Xi Outstanding Research Award, Brown University Chapter.
09/1997	Department of Veterans Affairs (VISN 21) Young Investigator Award (\$25,000).
02/1998	Abstract of the Year, 16 th VA HSR&D Meeting.
03/1998	Society for Behavioral Medicine Diabetes Research Award (\$1,000).
04/2001	VA Under Secretary for Health's Innovations Award (\$7,000).
07/2003	VA Research Career Scientist Award.
04/2009	Blue Cross and Blue Shield Award for Excellence in Research on Health Policy.
03/2013	Paper of the year: Piette JD, et al. Hypertension management using mobile technology and home blood pressure monitoring results of a randomized trial in two low/middle income countries. <i>Telemed and e-Health</i> 2012;18(8):613-620.
5/2013	CarePartner Program chosen by the California Healthcare Foundation as one of the most innovative programs in the US for managing complex chronic conditions.
3/2013-2016	Fulbright Faculty Scholar Award for Research and Education in Bolivia
11/2016	VA National Mentor Award

MEMBERSHIPS IN PROFESSIONAL SOCIETIES

2002 – 2004	American Diabetes Association, Research Policy Committee Member
05/2005 – 04/2008	Member, Scientific Planning Committee, American Diabetes Association
05/2005 – 04/2008	Chair, Behavioral Medicine and Psychology Council, American Diabetes Association.
2000 – present	American Diabetes Association
2001 – present	Society for General Internal Medicine

EDITORIAL POSITIONS, BOARDS, AND PEER-REVIEW SERVICE

Editorial Positions

08/2001 – 07/2007	Deputy Editor, Medical Care
11/2003 – 2013	Editorial Board member, Journal of Chronic Illness
12/2003 – 12/2008	Editorial Board member, Diabetes Care
09/2008 –	Editorial Board Member, the Open Diabetes Journal
09/2008 –	Editorial Board Member, the Open Translational Research Journal
11/2014-	External Advisory Board, UM Center for Complexity and Self-Management of Chronic Disease

Peer-Review Service

Occasional Reviewer: American Journal of Managed Care, JAMA, Journal of Diabetes and Its Complications, Journal of General Internal Medicine, Journal of Health Care for the Poor and Underserved, Journal of Research on Aging, Medical Care, Patient Education and Counseling, Quality of Life Research, Journal of Medical Internet Research

TEACHING EXPERIENCE

1988 – 1992	Lecturer, Introduction to Epidemiology, Social and Health Services Program, Roger Williams University, Bristol, RI. (Responsible for semester-long course required for all Social and Health Services Administration degree candidates.)
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- 1995 Lecture, Use of information technology to improve diabetes care. Department of Health Research and Policy, Stanford University School of Medicine, Stanford, CA.
- 1995 Lecture, Automated monitoring of patients' health status: Statistical issues in optimizing its clinical utility. Department of Statistics, Stanford University, Stanford.
- 1994 – 1996 Co-Director, VA/Stanford University Health Services Research Writing Seminar, Stanford, CA. (Attended by RWJF Clinical Scholars and doctoral-level research trainees in other university and VA fellowships.)
- 1996 Supervisor, John McKeller, M.S., VA Psychology Department Intern, Health Services Research Rotation, Palo Alto, CA. (Focused on research into the role of psychiatric symptoms in diabetes management.)
- 1997 Lecture, Strategies for improving diabetes care for English- and Spanish-speaking patients in a county hospital. Primary Care Research Center, San Francisco General Hospital, San Francisco, CA, December 2, 1998.
- 1998 – 1999 Preceptor, Independent Study, Danielle Zipkin, B.S., 4th-Year Medical Student, University of California, San Francisco, CA. (Focused on evaluation of technology-assisted home monitoring for heart failure patients.)
- 1998 – 1999 Preceptor, Independent Study, Michelle Serlin, B.S., 4th-Year Medical Student, University of California, San Francisco, CA. (Focused on evaluation of technology-assisted home monitoring for heart failure patients.)
- 1999 Seminar Leader, Building chronic disease management interventions around multiple information technologies. Oregon Research Institute, Eugene, OR, April 12 – 13, 1999.
- 1999 Lecture, Improving the quality of diabetes care through systematic patient assessment between outpatient visits. Center for Primary Care and Outcomes Research, Stanford University, Stanford, CA. October 13, 1999.
- 2000 Preceptor, Lori Ybarra, Ph.D., VA/Stanford Postdoctoral Fellowship in Health Services Research, Palo Alto, CA. (Focused on the relationship between objective and subjective measures of health status, and evaluation of diabetes home monitoring technologies.)
- 1995 – 2001 Core-Preceptor and Selection Committee Member, VA Postdoctoral Fellowship in Medical Informatics, Palo Alto, CA.
- 1995 – 2001 Core-Preceptor and Selection Committee Member, VA/Stanford Predoctoral and Postdoctoral Fellowships in Health Services Research, Palo Alto, CA.
- 1996 – 2001 Faculty, Agency for Healthcare Research and Quality Predoctoral and Postdoctoral Fellowships in Health Care Research and Health Policy, Stanford University, CA.
- 1998 – 2001 Alumnae Mentor, Connie A. Mah, B.A., doctoral candidate, Department of Health Policy and Management, Harvard School of Public Health, Boston, MA.

- 1999 – 2001 Preceptor, Jeanne Kemppainen, R.N., Ph.D., VA Postdoctoral Nursing Research Trainee.
- 2000 – 2001 Preceptor, Laura Mancuso, M.A., Predoctoral Visiting Scholar from the Italian Multiple Sclerosis Society, Genoa, Italy, Patient Education Research Center, Stanford University, Stanford, CA.
- 2002 – 2004 Dissertation Committee Member, Kelly Deal, M.P.H., Research Scientist, Durham VAMC and doctoral program in Health Policy and Management, University of North Carolina Chapel Hill School of Public Health.
- 2003 – 2004 Mentor, Helene Kales, M.D., Assistant Professor, Department of Psychiatry, University of Michigan, VA Career Development Awardee, and NIMH K-Grant Awardee.
- 2000 – 2005 Mentor, Dean Schillinger, M.D., NIH Mentored Clinical Scientist Development (K08) Awardee.
- 2004 – 2006 Doctoral Dissertation Committee Member, Connie Mah, Department of Health Management and Policy, Harvard School of Public Health.
- 2002 – 2008 Leader, Skills and Habits for Lifelong Learning, Department of Internal Medicine, University of Michigan. This is a four week series of seminars in evidence-based medicine taken by all 1st Year Internal Medicine residents.
- 2002 – 2008 Leader, Evidence-Based Medicine Elective, Department of Medical Education, University of Michigan. This is a four-week intensive course in evidence-based medicine offered to 4th-year medical students.
- 2004 – 2008 Mentor, G. Caleb Alexander, M.D., Assistant Professor of Medicine, University of Chicago, AHRQ K grant Awardee, and RWJF Clinical Scholar.
- 2008 MEND Lecture – Cost related medication adherence problems in diabetes.
- 2004 – 2009 Faculty Mentor, Allison Rosen, M.D., Sc.D., Assistant Professor of Internal Medicine, University of Michigan and VA Career Development applicant.
- 2007 – 2009 Jacob Kurlander, CTSA MD/MPH Program Mentor.
- 2008 – 2009 Thesis Advisor and Epidemiology 659 Mentor, Evan Milton, UM School of Public Health.
- 2008 – 2009 VA Career Development Transition Award Mentor, Chris Bryson, MD, Seattle, WA.
- 2002 – 2010 Primary Mentor, Caroline Richardson, M.D., Assistant Professor, Department of Family Medicine, University of Michigan and NHLBI K grant awardee, and Robert Wood Johnson Physician Scholar.
- 2002 – 2010 Faculty Mentor, Michele Heisler, M.D., Assistant Professor, Department of Internal

- Medicine, University of Michigan and VA Career Development Awardee.
- 2009 – 2010 Main Advisor, Laura Chess, UM School of Public Health General Epidemiology Summer Internship project in Honduras.
- 2009 – 2010 Main Advisor, Olga Semenova, UM School of Public Health Health Behavior and Health Education Population Planning Summer Internship in Honduras (\$1000 scholarship from the SPH, \$2655 scholarship from the SPH Global Health Internship Fund, and \$1000 scholarship from the UM Graduate Global Health Travel Fellowship).
- 2009 – 2010 Doctoral Dissertation Advisor: Huang-Tz (Anita) Ou, M.S., Ph.D. Candidate, University of Michigan College of Pharmacy, Department of Clinical, Social, and Administrative Sciences.
- 2009 – 2010 Doctoral Dissertation Advisor: Chung-Hsuen (Alvin) Wu, M.S., Ph.D. Candidate, University of Michigan College of Pharmacy, Department of Clinical, Social, and Administrative Sciences.
- 2012 – 2014 Co-Director, University of Michigan-Universidad Católica Boliviana Monthly Seminar Series (via Skype) for Medicine and Behavioral Science.
- 2013-2014 Faculty Lead: Medical School Global Reach and Public Health School Summer Internship in Bolivia, SPH: Kathryn Janda, Kathryn Aucott, Karolina Schantz; Med School: Phillip Asamoah, Emily Morgan, Chelsea Reighard.
- 2007 – present Faculty Member, Univ. of Michigan Robert Wood Johnson Clinical Scholars Program.
- 2009 – present Mentor, K-Award for Connie Mah-Trinacty, Ph.D., Harvard Medical School Department of Ambulatory Care and Prevention.
- 2010 – present Primary Mentor of VA CDA Awardee (a VA K award): Ranak B. Trivedi, M.D. Seattle VA Center of Excellence and University of Washington School of Medicine.
- 2010 – present Primary Mentor of VA CDA Awardee (a VA K award): Ann Marie Rosland, M.D. Ann Arbor VA Center of Excellence and University of Michigan School of Medicine.
- 2011 – present Faculty lead for international internships in Latin America, including students from the School of Public Health, Medicine, and Pharmacy.
- 2012-present Director, Global REACH Summer Internship experience in Bolivia.
- 2015 Winter semester: HBHE 640 Independent Study for HBHE master's student, Catherine Lu (literature review on caregiver support for chronic illness care).
- 2015 Winter semester: HBHE 640 Independent Study for HBHE master's student, Caroline Schantz (analyses and report writing based on internship experience in La Paz, Bolivia).
- 2013-2016 Primary Mentor for Masters Thesis, Amparo Clara Aruquipa Yujra, "Factores diagnósticos de la depresión mediante la implementación de la tecnología móvil en la

atención primaria de salud según las características sociodemográficas de los participantes. School of Psychology, Universidad Católica Boliviana San Pablo.

- 2016 Evidence-Based Public Health (Randomized Trials) [La Salud Pública a Base de la Evidencia (Ensayos Aleatorios)]. Course taught in the Public Health Masters Program, Universidad Andina Simón Bolívar, Sucre Bolivia.
- 2016 Evidence-Based Public Health (Systematic Reviews, Meta-Analysis, and Clinical Practice Guidelines) [La Salud Pública a Base de la Evidencia (Revisiones Sistemáticas, Meta-Análisis, y las Guías de Práctica Clínica)]. Course taught in the Public Health Masters Program, Universidad Andina Simón Bolívar, Sucre Bolivia.
- 2015-2017 Doctoral Dissertation Committee Member, Ala Iaconi, College of Pharmacy, University of Michigan School of Public Health. Thesis: Psychosocial determinants of statin medication adherence.
- 2015-present Doctoral advisor, Casey Thacker, Department of HBHE, UM School of Public Health.
- 2015-present Primary mentor, Mary Janevic, PhD, NIA K-award focused on chronic disease management for older adults using patient-facing health technologies.
- 2015-present Brief Interventions, Elective Course in HBHE, UM School of Public Health.
- 2016-present Mobile Health, Elective Course in HBHE, UM School of Public Health.
- 2016-present K-award mentor, Laura Saslow, UM School of Nursing Department of Health Behavior and Biological Sciences.
- 2017-present Doctoral Dissertation Committee Member, Lisa Lau, Department of Epidemiology, University of Michigan School of Public Health.

COMMITTEE, ORGANIZATIONAL, AND VOLUNTEER SERVICE

- 02/1997 Planning Committee Chair, The 15th Annual VA Health Services Research and Development (HSR&D) Meeting, Washington, DC, February 13 – February 15.
- 1995 – 2001 Hiring Committee Member for Senior Research Associates, Center for Health Care Evaluation & Program Evaluation Resource Center, VA Palo Alto Health Care System and Stanford University School of Medicine.
- 1996 – 2001 Member, Health Services Research Review Committee, VA Palo Alto Health Care System.
- 2000 – 2001 Member, Research and Development Committee, VA Palo Alto Health Care System.
- 11/2001 Invited Participant, California Health Literacy Initiative Task Force, Burlingame, CA, November 12-13.
- 2002 – 2003 Member, Michigan Diabetes Research and Training Center Grants Review Panel.
- 2002 – 2004 Member, American Diabetes Association Research Policy Committee.
- 01/2004 – 08/2005 Member, VA National Field Based Science Advisory Committee.
- 09/2001 – 2006 Deputy Editor, Medical Care.

01/2004 – 2006 Editorial Board member, Diabetes Care.
06/2005 – 2006 Member, Department of Geriatrics Faculty Search Committee.
05/2005 – 2007 Chair, Behavioral Medicine and Psychology Council, American Diabetes Association.
05/2005 – 2007 Member, National Scientific Advisory Panel, American Diabetes Association.
04/2004 – 03/2008 Member, National Scientific Advisory Panel, VA Center of Excellence on Implementing Best Practices, Indianapolis, IN.
11/2003 – 06/2008 Editorial Board member, Journal of Chronic Illness.
05/2008 – 04/2009 Member, Planning Committee for 2009 VA National Meeting and Abstract Review Committee Chair.
01/2009 – 10/2010 Member, VA Patient Care Services National Working Group on Caregiving.
06/2005 – 6/2012 Member, Division of General Medicine Research Council.
01/2009 – 2015 Chair, VA National Special Interest Group on Caregiving Research.
2003 – present VA Center for Clinical Management Research, Hiring and Promotions Committee.
06/2004 – present VA National Career Award Review Panel.
09/2004 – present Director, VA/UM Program for Quality Improvement in Complex Chronic Conditions (QUICCC).
01/2006 – present Member, Michigan Diabetes Research and Training Center Pilot Grant Review Panel.
04/2006 – present Member, VA Career Development Award Review Panel.
05/2008 – present Member, UM Department of Internal Medicine Faculty Evaluation Committee.
02/2011 – present Member, UM Healthcare System Population Management Committee.
06/2011 – present Director of International Affairs, Yojoa Community Health Systems, Honduras.
10/2013-present SPH HBHE Master's Admissions Committee.
09/2015-present SPH HBHE Doctoral Curriculum Committee.
09/2015-present SPH Deans Research Advisory Council.
09/2016-present UM Institute for Health Policy and Innovation Leadership Team.

CONSULTING POSITIONS

2004 Mechanism of Physical Activity Behavior Change. NIH-funded randomized trial being conducted by investigators at Kaiser Permanente, Denver, CO.
2010 – present Merck Pharmaceuticals Medication Adherence Research Advisory Panel.
2015-present Sonofi Pharmaceuticals Behavior Health Advisory Panel.

VISITING PROFESSORSHIPS, SEMINARS, AND EXTRAMURAL INVITED PRESENTATIONS

Extramural Invited Presentations - International

02/1999 Telephone-based interventions in diabetes. The 13th Invitational Conference on Behavioral Research in Diabetes, Acapulco, Mexico.
11/2000 Computers in diabetes education. The 17th International Diabetes Federation Congress, Mexico City, Mexico.
08/2003 Improving diabetes care through interactive health technology. International Diabetes Federation Annual Meeting, Paris, France.

- 08/2004 Medication adherence problems due to cost pressures: a research agenda. Center for Health Care Research, University of Brighton, UK.
- 05/2005 Developing a telephone care program for diabetes patients in Chile. Universidad Catolica, Santiago, Chile.
- 09/2005 Automated telephone support for chronic illness care: a critical review of the evidence: The University of Ottawa and Ottawa Health Research Institute, Ottawa, Canada.
- 07/2007 Estrategias que facilitan el autocuidado de enfermedades crónicas: telecuidado, cuidadores informales y apoyo de pares. [Strategies that facilitate self-care of chronic disease: telecare, informal caregivers and peer support]. 1st National Public Health Conference of Chile.
- 07/2007 Enfrentando los desafíos para la implimentacion en el mundo real. [Addressing the challenges to implementation in the real world.] 1st National Public Health Conference of Chile.
- 08/2007 Out-of-pocket costs and chronic illness self-care: helping patients cope. National Healthcare Group, Singapore.
- 08/2007 Diabetes and depression. National Healthcare Group, Singapore.
- 03/2008 Strategies for Establishing Programs of Chronic Illness Care in Mexico. Presented at the Carso Institute, Mexico City, Mexico.
- 04/2008 (3 invited talks including a plenary): Literacidad en Salud (Health Literacy); El Model de Cuidados Crónicos (the Chronic Care Model); Avances en Telecuidado (Advances in Telephone Care). 2nd International Conference on Self-Care and Health Promotion, Santiago de Chile.
- 09/2008 A Systems Approach to Medication Adherence Support. 12th Meeting of the European Society for Patient Compliance and Adherence, Basel, Switzerland.
- 10/2008 Enlaces Entre La Diabetes y La Depresión [Links Between Diabetes and Depresión.] Meeting of the Mexican Association of Diabetes Professionals, Mexico City, Mexico.
- 10/2008 La Diabetes y La Depresión – Conexiones y Caminos Hasta el Manejo Efectivo. Nacional Diabetes Conference, Mexico City, Mexico.
- 06/2009 Estrategias para Mejorar el Cuidado de Pacientes con Enfermedades Crónicas [Strategies for Improving the Care of Patients with Chronic Illnesses] Instituto de Seguridad y Servicios Sociales de los Trabajadores del Estado, Colima, Mexico.
- 10/2009 Strategies for Diabetes Screening in Latin America. Instituto de Seguro Social de Salud para los Trabajadores Estatales (ISSSTE), Mexico City, Mexico.
- 11/2009 Functional Health Literacy in Diabetes. International Diabetes Federation Congress, Montreal Canada.
- 12/2009 An International Approach to Improving Heart Failure Management through Supporting Patients, Clinicians and Informal Caregivers. BIT Annual International Cardiology Congress of 2009, December 5-7, Shanghai, China.
- 04/2010 Esablecimiento de Programas de Telemedicina en Americalatina. [Establishing Telemedicine Programs in Latin America]. Yojoa International Medical Center, Santa Cruz de Yojoa, Honduras.
- 06/2010 Investigación en atención en salud sobre las enfermedades crónicas con uso de la

- Tecnologías de la Información y la Comunicación [Research on Health Care for Chronic Conditions Using Information Technology]. National University of Colombia, Bogota, June 18, 2010.
- 03/2010 Improving Chronic Illness Care in Honduras. Yojoa International Medical Center, March 23, 2010, Santa Cruz De Yojoa, Honduras.
- 04/2011 Mobile Health Opportunities for Chronic Disease Management in Latin America. Latin American Interactive Technology Conference, Lima, Peru, March 24-26, 2011.
- 06/2011 A randomized trial of home hypertension management using advanced telehealth technologies in Mexico. ReMedi Research Institute, Pachuca, Mexico, June 28, 2011.
- 06/2012 Telemedicina en Las Americas: Algunos asuntos claves plasmando la agenda de la ingeniería. [Telemedicine in the Americas: Key issues shaping the agenda in engineering.] Congreso de Ciencia Tecnologia ESPE 2012, Quito, Ecuador, June 6, 2012.
- 09/2012 Establecimiento de una plataforma de mSalud en América Latina. [Establishing an mHealth platform in Latin America.] La Universidad Católica Boliviana, La Paz, Bolivia, September 29, 2012.
- 10/2012 Mejoramiento del cuidado de los pacientes con multimorbilidades [Improving care for patients with multimorbidity]. Bolivian Society for Internal Medicine Annual Meeting, Santa Cruz de la Sierra, Bolivia, October 2, 2012.
- 10/2012 Puede la salud móvil mejorar el acceso a servicios sanitarios en Bolivia? [Can Mobile Health improve access to health services in Bolivia?] Bolivian Society for Internal Medicine Annual Meeting, Santa Cruz de la Sierra, Bolivia, October 1, 2012.
- 09/2012 Establecimiento de una plataforma de mSalud para los pacientes diabéticos en México. [Establishing an mHealth platform for diabetes patients in Mexico.] National Diabetes Conference, Mexico City, Mexico, October 12, 2012.
- 06/2015 Una colaboración internacional para mejorar el cuidado de los pacientes diabéticos. [An international collaboration to improve the care of diabetes patients]. University of Antioquia School of Public Health, Medellin, Colombia, June 10, 2015.
- 10/2015 Apoyando a los pacientes con enfermedades crónicas via mSalud [Supporting Chronically-Ill Patients through M-Health]. Inaugural presentation of the International Conference “Salud 2.0”, Medellín, Colombia, October 8-9, 2015
- 10/2015 Apoyando a los pacientes con enfermedades crónicas via mSalud [Supporting Chronically-Ill Patients through M-Health]. Inaugural presentation of the International Meeting o RITMOS [Iberoamerican Network for Mobile Health Technology in Health]. Barcelona Spain, October 15, 2015.
- 10/2016 Avances en la salud móvil para América Latina [Advances in Mobile Health for Latin America]. Inaugural presentation of the International Meeting o RITMOS [Iberoamerican Network for Mobile Health Technology in Health]. Medellín, Colombia, October 2, 2016.
- 05/2017 Inteligencia artificial en los servicios de salud móvil [Artificial intelligence in mobile health services] University of Manizales, Colombia.
- 10/2017 Mobile health as a tools for bringing health services to people with limited access to healthcare. III Encuentro Internacional de Ciencia y Tecnología para el Desminado

Humanitario [III International Meeting of Science and Technology for Humanitarian Demining] Medellin, Colombia, October 26-27, 2017.

10/2017 AniMovil – Advanced mobile health system for people with depression in Colombia. University of the Andes, Bogotá, Colombia October 24, 2017.

11/2017 Integrating digital health with peer and family support in disadvantaged groups. International Diabetes Federation Congress, Abu, Dhabi, UAE, December 5, 2017.

Extramural Invited Presentations – National

10/1998 Promises and pitfalls of disease management. The 1998 Meeting of the Northern California Region of the American College of Physicians/Society for General Internal Medicine, San Francisco, CA.

08/1999 Use of automated telephone assessments to inform clinical decision-making and monitor treatment from the patient perspective. Department of Internal Medicine, UCLA School of Medicine, Los Angeles, CA.

06/1999 Advances in behavioral medicine: Applications of computer technologies. The 59th Scientific Sessions of the American Diabetes Association, San Diego, CA.

06/2000 Interactive computers to motivate behavior change: New data and lessons learned. The 60th Scientific Sessions of the American Diabetes Association, San Antonio, TX.

02/2000 Do automated assessments with telephone nurse follow-up improve diabetes treatment outcomes? Center for Health Services Research in Primary Care, University of California at Davis, Davis, CA.

05/2000 Population-based diabetes care. Department of Internal Medicine, University of California at San Diego, San Diego, CA.

02/2001 How can managed care organizations best utilize telemedicine? Group Health Cooperative, Seattle, WA.

03/2001 Implementing new health information technologies in VA. VA National Diabetes Symposium, Alexandria, VA.

09/2002 Integration of self-management and practice. RWJF/AHRQ Congress on Improving Chronic Care: Innovations in Research and Practice, Seattle, WA.

12/2002 Health technology and chronic illness care. Meeting of the National Academy for State Health Policy, Philadelphia, PA.

08/2003 Integrating automated telephone monitoring into chronic illness care within the Kaiser Permanente System, Denver CO.

10/2003 Ghosts and goblins in randomized trials. Brown University Department of Community Health, Providence, RI.

12/2003 Informatics strategies to support healthcare quality improvement. VA National QUERI

Meeting, Washington DC.

- 06/2004 Interventions to assist diabetes patients with health literacy problems. American Diabetes Association National Meeting. Orlando, FL.
- 08/2004 Health literacy and diabetes: and now for the good news. Meeting of the American Association of Diabetes Educators (Plenary Presentation). Indianapolis, IN.
- 12/2005 A framework for understanding telephone care interventions. Department of Ambulatory Care and Prevention, Harvard Medical School, Cambridge, MA.
- 05/2007 Innovation in chronic illness care for older adults: principals that can promote progress worldwide. Workshop on the Social Determinants of Adult Health and Mortality, National Academy of Sciences, Washington, DC.
- 09/2007 Interventions to address racial and ethnic disparities in diabetes care. Vanderbilt University, Nashville, TN.
- 10/2007 Advances in telecare interventions for VA: research and service improvement opportunities. VA Medical Center, Minneapolis, MN.
- 05/2008 Developing Innovation in Chronic Illness Care in Michigan. Diabetes & Kidney Disease Unit, Michigan Department of Community Health, Lansing, MI.
- 05/2008 Notes from Flint: What Michigan Diabetes Patients are Saying About Their Medication Costs. Diabetes Partners in Action Conference, Lansing, MI.
- 07/2008 Opportunities for Improving Chronic Illness Care in the VA. Brown University School of Medicine and Providence VA Healthcare System, RI.
- 10/2008 Interventions to Improve Chronic Illness Care. New York University, New York, NY.
- 10/2008 Improving Chronic Illness Care in Community Practices in Michigan. Michigan State Medical Society, Lansing, MI.
- 05/2009 Advances in Healthcare for Spanish-Speakers in Michigan. Michigan State Commission on Spanish-Speaking Affairs, Ann Arbor, MI.
- 09/2009 Addressing Disparities in Chronic Illness Care When the Money Runs Out. Department of Medicine, University of Chicago, Chicago, IL.
- 11/2009 The CarePartner Model for Disease Management Support. 5th Annual World Health Innovations and Technology Congress, Alexandria, VA.
- 06/2010 Health literacy: what clinicians can do in the context of a brief visit. Michigan Physician Group Incentive Program Meeting, June 23, 2010, Trinity Healthcare, Ypsilanti, MI.
- 01/2011 Electronic records with patient portals. Creighton University Center for Health Services Research and Patient Safety. January 11, 2011.

- 05/2011 Using advanced care management tools in vulnerable populations. Harvard Medical School Department of Population Medicine. May 11, 2011.
- 05/2011 Treating patients with functional health literacy deficits. Medical Advantage Group, East Lansing, MI May 23, 2011.
- 09/2012 Improving support for chronic illness care: the CarePartner approach. National VA Patient Aligned Care Team Cyber Seminar series.
- 05/2015 CarePartners: Strengthening social networks for self-care support. International Meeting of Peers for Progress, University of North Carolina-Chapel Hill, Chapel Hill, NC, May 5, 2015.
- 09/2015 Using Brief Interventions to Motivate and Engage Patients (workshop). Invited meeting of the Michigan Center for Clinical Systems Improvement and Michigan State University. Grand Rapids, MI September 21-22, 2015.
- 09/2015 The Future of Patient Engagement Strategies and Technologies (Inaugural Address). Invited meeting of the Michigan Center for Clinical Systems Improvement and Michigan State University. Grand Rapids, MI September 21-22, 2015.
- 04/2017 Mobile health and chronic illness care. Wayne State University, Detroit, MI.
- 05/2017 Mobile health using adaptive technology and simple devices. Health Informatics and Systems Engineering Symposium. Wayne State University, Detroit, MI.
- 06/2017 Advances in Mobile Health, increasing veterans' access to self-management support. VA Cyber-Seminar

International Presentations

- 04/2003 Heisler M, Langa K, Fendrick AM, Piette JD. The health effects of restricting prescription medication use due to cost. Meeting of the Society for General Internal Medicine, Vancouver, BC.
- 04/2003 Piette JD, Wagner T, Potter M, Schillinger D. Health insurance status, medication self-restriction due to cost, and outcomes among diabetes patients in three systems of care (Plenary Presentation). Meeting of the Society for General Internal Medicine, Vancouver, BC.
- 04/2003 Piette JD, Potter M, Schillinger D, Heisler M. Dimensions of patient-provider communication and diabetes self-care in an ethnically-diverse population. Meeting of the Society for General Internal Medicine, Vancouver, BC.
- 04/2003 Schillinger D, Bindman AB, Stewart A, Wang F, Piette D. Functional health literacy and the quality of physician-patient communication. Meeting of the Society for General Internal Medicine, Vancouver, BC.
- 11/2010 Huang Tz Out, Piette JD, Balkrishnan R. Performance of comorbidity measures in

health care related behaviors and outcomes in type 2 diabetes. 13th Annual European ISPOR Conference, Prague, Czech Republic.

Other Presentations – National

- 02/1996 Mah CA, Piette JD, Kraemer FB, McPhee SJ. The feasibility of automated voice messaging as an adjunct to diabetes outpatient care. Department of Veterans Affairs 14th Annual HSR&D Service Meeting, Washington, DC.
- 06/1996 Piette JD, Olshen RA, Mah CA. Clinical application of automated voice messaging: Statistical strategies for developing effective protocols. American Medical Informatics Association Spring Congress, Kansas City, MO.
- 05/1997 Piette JD, Mah CA. Moving chronic disease management from clinic to community: Development of a prototype based on automated voice messaging (AVM). American Medical Informatics Association Spring Congress, San Jose, CA.
- 02/1998 Piette JD, Mah CA, Alvarez E, Amboy D, Gangitano C, Turner D. Will VA diabetic patients respond to automated telephone disease management (ATDM) calls? Department of Veterans Affairs 16th Annual HSR&D Service Meeting, Washington, DC.
- 03/1998 Piette JD, Mah CA, Gangitano CA. Will diabetics use automated telephone disease management? Society of Behavioral Medicine 19th Annual Scientific Sessions, New Orleans, LA.
- 05/1998 Piette JD, Mah CA, Crapo L, McPhee SJ. Reports by diabetic patients using automated telephone disease management calls: Concordance with data from medical records, laboratory tests, and interviews. The 58th Scientific Sessions of the American Diabetes Association, Chicago, IL, June 13 – 16, 1998. Also presented at the Agency for Health Care Policy and Research/American Association of Health Plans 1998 Building Bridges Research Conference, Oakland, CA.
- 06/1998 Piette JD. Automated voice messaging as an adjunct to outpatient diabetes care. The 58th Scientific Sessions of the American Diabetes Association, Chicago, IL.
- 06/1998 Mah CA, Piette JD, Gangitano C, Turner D. Do diabetic patients report health problems accurately during automated telephone calls? The 58th Scientific Sessions of the American Diabetes Association, Chicago, IL.
- 06/1998 Piette JD, McPhee SJ. Preventive services, health status, and satisfaction with care among diabetic patients treated in two public health care systems. The 15th Annual Meeting of the Association for Health Services Research, Washington, DC. Also presented at the 58th Session of the American Diabetes Association, Chicago, IL.
- 06/1998 Piette JD, Mah CA, McPhee SJ. Reports by diabetic patients using automated disease management calls: Concordance with clinical data, patient surveys, and nurse follow-up calls. The 15th Annual Meeting of the Association for Health Services Research, Washington, DC.
- 02/1999 Piette JD. Access to care among adults with diabetes in VA and county clinics. The 17th

Annual VA Health Services Research and Development (HSR&D) Meeting, Washington, DC.

- 06/1999 Piette JD, Weinberger M, McPhee SJ, Crapo LM, Kraemer FB, Mah CA, Alvarez EO, Amboy DJ, Gangitano C. Automated calls with nurse follow-up improve diabetes self-care and glycemic control. The 59th Scientific Sessions of the American Diabetes Association, San Diego, CA.
- 06/1999 Piette JD, Weinberger M, McPhee SJ, Crapo LM, Kraemer FB, Mah CA, Alvarez EO, Amboy DJ, Gangitano C. The impact of automated calls with nurse follow-up on patient-centered outcomes of diabetes care. The 59th Scientific Sessions of the American Diabetes Association, San Diego, CA.
- 06/1999 Piette JD. The impact of automated calls with nurse follow-up on patient-centered outcomes of diabetes care. The 16th Annual Meeting of the Association for Health Services Research, Chicago, IL.
- 06/1999 Piette JD. The clinical impact of automated calls with nurse follow-up among vulnerable patients with diabetes. The 16th Annual Meeting of the Association for Health Services Research, Chicago, IL.
- 09/1999 Nanevicz TM, Piette JD, Zipkin DA, Serlin MC, Ennis SC. Feasibility of a home telemonitoring system for prevention of congestive heart failure exacerbation. The 3rd Annual Scientific Meeting of the Heart Failure Society of America, San Francisco, CA.
- 03/2000 Piette JD, Weinberger M, McPhee SJ. Do automated calls with nurse follow-up improve outcomes among VA patients with diabetes? A randomized controlled trial. The 18th Annual VA Health Services Research and Development (HSR&D) Meeting, Washington, DC.
- 02/2001 Piette JD. What are the health consequences of access problems experienced by diabetics? The 19th Annual VA Health Services Research and Development (HSR&D) Meeting, Washington, DC.
- 03/2001 Mancuso L, Piette JD, Lorig KR. The long term influence of self-efficacy and health distress on chronically ill patients treatment outcomes. The 22nd Annual Meeting of the Society for Behavioral Medicine, Seattle, WA.
- 05/2001 Schillinger D, Piette JD, Daher C, Liu H, Bindman AB. Should we be screening for functional health literacy problems among patients with diabetes? Meeting of the Society for General Internal Medicine, San Diego, CA.
- 05/2001 Schillinger D, Piette JD, Leong-Grotz K, Wilson C, Grumbach K. Missed opportunities in physician-patient communication with type 2 diabetes patients who have health literacy problems. Meeting of the Society for General Internal Medicine, San Diego, CA.
- 05/2002 Goldberg LR, Piette JD, Walsh TA, Frank TA, Jaski B, Smith AL, et. al. Impact of the AlereNet monitoring system on outcomes among patients with decompensated heart failure. Meeting of the Society for General Internal Medicine, Atlanta, GA. Abstract

- published in the Journal of General Internal Medicine 2002;17(suppl 1):194.
- 05/2002 Schillinger D, Grumbach K, Piette JD, Wang F, Osmond D, Daher C, Palacios J, et. al. Association of functional health literacy with glycemic control among diabetes patients. Meeting of the Society for General Internal Medicine, Atlanta, GA. Abstract published in the Journal of General Internal Medicine 2002;17(suppl 1):167.
- 09/2002 Goldberg LR, Piette JD, Walsh MN, Frank TA, Jaski BE, Smith AI, Rodriguez R, Mancini DM, Hopton LA, Orav EJ, Loh E. A daily electronic home monitoring system in patients with advanced heart failure improves survival: The WHARF (Weight Monitoring in Heart Failure) Trial. Journal of Cardiac Failure 2002;8(4):S54. The 6th Annual Scientific Meeting of the Heart Failure Society of America, Boca Raton, FL.
- 02/2003 Piette JD, Wagner TH, Schillinger D, Potter M, Jain S, Krahn D. Medication self-restriction due to cost among diabetes patients in VA and non-VA systems of care. The Annual VA Health Services Research and Development (HSR&D) Meeting, Washington, DC.
- 02/2003 Bingham CR, Piette JD. The effects of depression on patient-provider communication, illness self-care and lifestyle behaviors among diabetes patients. The Annual VA Health Services Research and Development (HSR&D) Meeting, Washington, DC.
- 02/2003 McCarthy J, Blow F, Fortney J, Piette JD. Clinic visit stacking as a response to distance barriers among VA patients with psychoses. The Annual VA Health Services Research and Development (HSR&D) Meeting, Washington, DC.
- 03/2004 Krien, SL, Heisler M, Piette JD, Makki F, Kerr EA. Chronic pain and self-management among veterans with diabetes. The Annual VA Health Services Research and Development (HSR&D) Meeting, Washington, DC.
- 05/2004 Kim C, Eby E, Piette JD. Does the association between socioeconomic status and cause-specific mortality vary by race? An examination of cardiovascular disease and breast cancer mortality among African-American and white women. Meeting of the Society for General Internal Medicine, Chicago, IL. Journal of General Internal Medicine 2004;19(suppl 1):146.
- 05/2004 Heisler M, Piette JD, Kieffer EC, Spencer MS, Vijan S. Knowledge of most recent hemoglobin A1c values among adults with diabetes: prevalence and correlates. Meeting of the Society for General Internal Medicine, Chicago, IL. Journal of General Internal Medicine 2004;19(suppl 1):172.
- 05/2004 Kerr EA, Gerzoff R, Krein SI, Selby JV, Piette JD, et. al. A comparison of diabetes care quality in VA and commercial managed care: The TRIAD Study. Meeting of the Society for General Internal Medicine, Chicago, IL. Journal of General Internal Medicine 2004;19(suppl 1):109.
- 05/2004 Piette JD, Heisler M, Wagner TH. Cost-related medication under-use: an analysis of tough choices by chronically-ill adults. Meeting of the Society for General Internal Medicine, Chicago, IL. Journal of General Internal Medicine 2004;19(suppl 1):133.

- 05/2004 Piette JD, Bibbins-Domingo K, Schillinger D. Self-reported health care discrimination, interpersonal processes of care, and health status among patients with diabetes. Meeting of the Society for General Internal Medicine, Chicago, IL. *Journal of General Internal Medicine* 2004;19(suppl 1):210.
- 02/2005 Heisler M, Piette JD. "I Help You, and You Help Me": the feasibility and acceptability of technology-facilitated telephone peer support among diabetes patients. National VA HSR&D Meeting, Baltimore, MD. Also presented at the 2005 Meeting of the Society for General Internal Medicine, New Orleans, LA.
- 05/2005 Piette JD. Strategies for assisting patients with medication cost problems. Meeting of the Society for General Internal Medicine, New Orleans, LA.
- 06/2006 Wagner TH, Heisler M, Piette JD. Tiered co-payments and cost-related medication underuse. Meeting of the American Society of Health Economists.
- 02/2006 Piette JD, Stroupe K, Maciejewski M, Rosen A. The impact of prescription drug co-payments on the care and outcomes of chronically-ill veterans (workshop). The 24th Annual VA Health Services Research and Development (HSR&D) Meeting, Washington, DC.
- 02/2006 Heisler M, Zemencuk J, Krein S, Hayward R, Piette JD, Kerr E. Racial disparities in diabetes care processes, outcomes and treatment intensity. The 24th Annual VA Health Services Research and Development (HSR&D) Meeting, Washington, DC.
- 02/2006 Piette JD, Heisler M, Ganoczy McCarthy J, Valenstein M. Differential medication adherence among veterans with multiple chronic illnesses. The 24th Annual VA Health Services Research and Development (HSR&D) Meeting, Washington, DC.
- 02/2006 McCarthy J, Piette JD, Valenstein M, Craig T, Blow F. No-shows among patients with serious mental illness: transportation matters. The 24th Annual VA Health Services Research and Development (HSR&D) Meeting, Washington, DC.
- 02/2006 Krein S, Heisler M, Piette JD, Butchart A, Kerr E. Does self-efficacy mediate the influence of chronic pain on patients' self-care adherence? The 24th Annual VA Health Services Research and Development (HSR&D) Meeting, Washington, DC.
- 03/2007 Richardson C, Janney A, Fortlage L, Piette JD. The effect of goal-setting strategies on bout-step count in type 2 diabetes. Society for Behavioral Medicine Annual Meeting, Washington, DC.
- 03/2008 Warren G, Heisler M, Perry E, Ferriter M, Piette J, Magee J. Telephone peer mentoring: a new approach to improving access to kidney transplantation. National Kidney Foundation Annual Meeting, Nashville, TN.
- 02/2009 Piette JD. Emerging research on caregiving. VA HSR&D National Meeting, Baltimore, MD.

- 05/2009 Kurlander JE, Kerr EA, Krein SL, Heisler M, Piette JD. For patients with diabetes and chronic pain, mood and medication beliefs influence choices about medication underuse in the context of cost pressures. Society for General Internal Medicine, Miami, FL.
- 05/2009 Piette JD. Research on Chronic Illness Care in Latin America. Meeting of the Society Internal Medicine, Miami, FL.
- 05/2009 Rosland A, Piette JD, Heisler M. Incorporating family members into chronic disease clinical care. Meeting of the Society Internal Medicine, Miami, FL.
- 05/2009 Kerr EA, Holleman R, Piette JD, Krisn SL, Hofer TP. Achievement of blood pressure control targets at a single visit does not adequately reflect quality of antihypertensive care. Meeting of the Society Internal Medicine, Miami, FL.
- 05/2009 Bryson CL, Au DH, Blough DK, Fihn SD, Jackson GL, Piette JD, Maciejewski ML, Perkins MW, Sharp ND, Liu C. Facility level variation in adherence to oral diabetes medications in the VA. Meeting of the Society Internal Medicine, Miami, FL.
- 05/2009 Gure TR, Lee Y, Langa KM, Piette JD. The association between social support and blood pressure control among older hypertensive adults. Annual Meeting of the American Geriatrics Society, April 24-27, 2009.
- 04/2010 Heisler M, Vijan S, Makki F, Piette JD. A reciprocal peer support intervention improves glycemic control better than usual nurse case management among diabetes patients with poor glycemic control. Annual Meeting of the Society for General Internal Medicine, April 28-May 1, 2010, Minneapolis, MN.
- 04/2010 Piette JD, Himle J, Torres T, Vogel M, Duffy S, Richardson C, Valenstein M. 12-month outcomes from a randomized trial of telephone cognitive behavioral therapy for depressed patients with type 2 diabetes. Annual Meeting of the Society for General Internal Medicine, April 28-May 1, 2010, Minneapolis, MN.
- 04/2010 Rosland A, Piette JD, Choi H, Heisler M. Family participation in primary care clinical visits of patients with diabetes or heart failure: patient satisfaction and physician concerns. Annual Meeting of the Society for General Internal Medicine, April 28-May 1, 2010, Minneapolis, MN.
- 04/2010 Milton E, Aiello A, Mendoza M, Matiz-Reyez A, Herman W, Piette JD. Comparison of three methods for diabetes screening in rural clinics in Honduras. Annual Meeting of the Society for General Internal Medicine, April 28-May 1, 2010, Minneapolis, MN.
- 04/2010 Chess L, Milton E, Aiello A, Mendoza M, Matiz-Reyez A, Piette JD. Remittance payments to people with chronic diseases in Honduras. Annual Meeting of the Society for General Internal Medicine, April 28-May 1, 2010, Minneapolis, MN.
- 04/2010 Bryson CL, Au D, Blough D, Fihn SD, Jackson ML, Maciejewski ML, Piette JD, Perkins MW, Sharp ND, Liu C. Patient factors do not explain large facility variation in medication adherence. Annual Meeting of the Society for General Internal Medicine, April 28-May 1, 2010, Minneapolis, MN.

- 04/2010 Rosland A, Heisler M, Connell C, Janevic M, Langa K, Piette JD. Untapped resources for family support for chronic illness self-care: a national study. Annual Meeting of the Society for General Internal Medicine, April 28-May 1, 2010, Minneapolis, MN.
- 11/2010 Richardson C, Piette JD. An online community reduces attrition in an Internet-mediated walking program. Meeting of the American Public Health Association, November 6-10, Denver Colorado.
- 02/2011 Levine D, Langa K, Morgenstern L, Piette JD, Karve S. Cost-related nonadherence to medication among US stroke survivors. International Stroke Conference, Los Angeles, CA, February 9-11, 2011.
- 02/2011 Piette JD. National VA Caregiving Initiatives (workshop). HSR&D Annual Meeting, February 16-18, 2011.
- 02/2011 Gary Rosenthal, Piette JD, et al. Collaborations with CTSA's: Views from the Field. HSR&D Annual Meeting, February 16-18, 2011.
- 03/2011 Piette JD. Cloud Computing for Implementing mHealth in Low Income Countries. 4th Annual NIH Conference on the Science of Dissemination and Implementation: Policy and Practice. Bethesda, MD, March 21-22, 2011.
- 04/2011 Piette JD. Cloud Computing Innovation and Implementation. Yale University Unit for Site Global Health and Innovation Conference, April 16-17, 2011.
- 11/2011 Piette JD, Datwani H, Gaudio S, Westphall JA, Perry WR, Foster SM, Mendoza-Avelares MO, Rodriguez-Saldana J. A two country trial of automated mHealth support for patients with hypertension. mHealth Summit, Washington, DC, December 5, 2011.
- 06/2012 Krein SL, Kadri R, Hughes M, Kerr EA, Piette JD, Holleman R, Kim M, Richardson CR. Veterans walk to beat back pain: Randomized trial 6 month results. Academy Health, Orlando, FL, June 24-26, 2012.
- 05/2014 Piette JD, Aikens J, Rosland A, Sussman JB. Re-thinking the frequency of between-visit mHealth monitoring for patients with diabetes. ATA [American Telemedicine Association] Annual Meeting, Baltimore, MD, May 18-20, 2014. Also to be presented at: Society for Behavioral Medicine Annual Meeting, Philadelphia, PA, April 25, 2014.
- 05/2014 Piette JD. A successfully-established mHealth platform in a low/middle-income country. ATA [American Telemedicine Association] Annual Meeting, Baltimore, MD, May 18-20, 2014.
- 04/2015 Skolarus, LE, Pfeiffer PN, Williams LS, Mackey LS, Piette JD, Morgenstern LB. Interactive Voice Response—A Novel Approach to Post-Stroke Depression Monitoring. Meeting of the American Academy of Neurology, Washington, DC, April 18-25, 2015.
- 05/2015 Piette JD. Closing the gap between promise and adoption: A global perspective on mobile health and self-management support for people with chronic lung disease. Meeting of the American Thoracic Society, Denver, CO, May 15, 2015.

- 05/2015 Piette JD. The CarePartner Model for improving chronic illness care for chronically-ill Veterans. VISN 11 Regional Research Meeting, Ann Arbor, MI, May 27, 2015.
- 07/2015 Piette JD. A randomized trial of mobile health support for heart failure patients and their informal caregivers: Impacts on caregiver-reported outcomes. National VA HSR&D Meeting, Philadelphia, PA, July 11, 2015.
- 11/2015 Slightam C, Fan VS, Piette JD, Nelson K, Rosland AM, Heidenreich P, Asch S, Timko C, Hebert PL, Zeliadt SB, Nevedal A, Trivedi RB. Providers' perceptions of institutional, patient, and family barriers to heart failure care. Presented at the 68th Annual Scientific Meeting of the Gerontological Society of America, Orlando FL.
- 11/2015 Trivedi RB, Slightam C, Fan VS, Piette JD, Nelson K, Rosland AM, Heidenreich P, Asch S, Timko C, Hebert PL, Zeliadt SB. (Nov 2015). "SUCCEED: A pilot study of a heart failure self-management program for couples". Paper to be presented at the 68th Annual Scientific Meeting of the Gerontological Society of America, Orlando FL.
- 04/2016 Aikens JA, Piette JD. Intermediate-term effects of diabetes self-management support delivered via mHealth. Annual Meeting of the Society for Behavioral Medicine, Washington, DC.
- 04/2016 Slightam C, Nevedal A, Fan VS, Piette JD, Nelson K, Rosland AM, Heidenreich P, Asch SM, Timko C, Hebert PL, Zeliadt SB, Trivedi RB. Patient, caregiver, and providers' perceptions of barriers to heart failure care. 37th Annual Scientific Meeting of the Society of Behavioral Medicine, Washington, DC.
- 04/2016 Trivedi RB, Slightam C, Fan VS, Piette JD, Nelson K, Rosland AM, Heidenreich P, Asch SM, Timko C, Hebert PL, Zeliadt SB. SUCCEED: A pilot study of a heart failure self-management program for couples. 37th Annual Scientific Meeting of the Society of Behavioral Medicine, Washington, DC.
- 04/2016 Schantz K, Reighard C, Aikens JE, Aruquipa A, Pinto B, Valverde H, Piette JD. Screening for depression in Andean Latin America: Factor structure and reliability of the CES-D short form and the PHQ-8 among Bolivian public hospital patients. Consortium of Universities in Global Health Conference, San Francisco, California.
- 04/2016 Bouldin ED, Trivedi RB, Aikens JE, Piette JD. Factors associated with similarities between patient and out-of-home supporters' ratings of the patient's depressive symptoms. Poster presentation: 37th Annual Meeting and Scientific Sessions of the Society of Behavioral Medicine. Washington, DC, April 1, 2016.
- 11/2016 Janevic M, Heapy A, McLaughlin S, Piette JD. High Impact Chronic Pain is Associated with Decreased Global and Aging-Specific Life Satisfaction. 69th Annual Meeting of the Gerontological Society of America, New Orleans LA.
- 05/2017 Janevic MR, McLaughlin SJ, Heapy A, Piette JD. Excess hours spent on health and health care management among older U.S. adults with disabling chronic pain. 36th Annual Session of the American Pain Society May 18, 2017, Pittsburgh, PA.
- 05/2017 Risbud, R, Slightam C, Guetterman T, Bouldin ED, Aikens J, Piette JD, Trivedi R.

Relationship closeness between patient and caregivers improves coordination of clinical depression. Society for Behavioral Medicine Annual Meeting, March 29, 2017, San Diego, CA.

BIBLIOGRAPHY

Peer-Reviewed Publications

1. Mor V, Piette J, Fleishman JA. Challenges to implementation: Community-based care for persons with AIDS. *Health Affairs* Winter 1989;139-153.
2. Fleishman JA, Piette J, Mor V. Organizational response to AIDS. *Evaluation and Program Planning* 1990;13:31-38.
3. Piette J, Fleishman JA, Dill A, Mor V. A comparison of hospital and community case management programs for persons with AIDS. *Medical Care* 1990;28:746-755.
4. Stein M, Piette J, Mor V, Wachtel TJ, Fleishman J, Mayer KH, Carpenter C. Differences in access to azidothymidine (AZT) among symptomatic HIV-infected persons. *Journal of General Internal Medicine* 1991;6:35-40.
5. Piette J, Mor V, Fleishman JA. Patterns of survival with AIDS in the United States. *Health Services Research* 1991;26:75-95.
6. Piette J, Stein M, Mor V, Fleishman JA, Mayer K, Wachtel T, Carpenter C. Patterns of secondary prophylaxis with aerosol pentamidine among persons with AIDS (letter). *Journal of Acquired Immune Deficiency Syndromes* 1991;4:826-828.
7. Capilouto EI, Piette J, White BA. Perceived need for dental care among persons living with acquired immunodeficiency syndrome. *Medical Care* 1991; 29:745-754.
8. Fleishman JA, Mor V, Piette J. AIDS case management: The client's perspective. *Health Services Research* 1991;26:447-478.
9. Mor V, Fleishman JA, Dresser M, Piette J. Variation in health service use among HIV infected patients. *Medical Care* 1992;30:17-29.
10. Piette J, Fleishman JA, Mor V, Thompson B. The structure and process of AIDS case management. *Health and Social Work* 1992;17:47-56.
11. Wachtel TJ, Piette JD, Stein MD, Mor V, Fleishman JA, Carpenter C. Quality of life in persons with human immunodeficiency virus infection: Measurement by the Medical Outcomes Study instrument. *Annals of Internal Medicine* 1992;116:129-137.
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